



Friday, 9 August 2019

LICENSING SUB-COMMITTEE

A meeting of **Licensing Sub-Committee** will be held on

Monday, 19 August 2019

commencing at **9.30 am**

The meeting will be held in the Meadfoot Room, Town Hall, Castle Circus,
Torquay, TQ1 3DR

Members of the Committee

Councillor Brooks

Councillor Ellery

Councillor David Thomas

A prosperous and healthy Torbay

For information relating to this meeting or to request a copy in another format or language please contact:

Lisa Antrobus, Town Hall, Castle Circus, Torquay, TQ1 3DR
01803 207087

Email: governance.support@torbay.gov.uk

www.torbay.gov.uk

LICENSING SUB-COMMITTEE AGENDA

1. **Election of Chairman/woman**
To elect a Chairman/woman for the meeting.
2. **Apologies**
To receive apologies for absence, including notifications of any changes to the membership of the Committee.
3. **Declarations of interests**
 - (a) To receive declarations of non pecuniary interests in respect of items on this agenda
For reference: Having declared their non pecuniary interest members may remain in the meeting and speak and, vote on the matter in question. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.
 - (b) To receive declarations of disclosable pecuniary interests in respect of items on this agenda
For reference: Where a Member has a disclosable pecuniary interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(**Please Note:** If Members and Officers wish to seek advice on any potential interests they may have, they should contact Governance Support or Legal Services prior to the meeting.)
4. **Urgent items**
To consider any other items that the Chairman decides are urgent.
5. **White Hart Inn, 48 Temperance Street, Torquay**
To undertake a full review, following an application made under section 53A for a Sumary Review of a Premises Licence in respect of White Hart Inn, 48 Temperance Street, Torquay.

(Pages 3 - 131)



Briefing Report No:

Public Agenda Item: **Yes**

Title: Licensing Act 2003 – Full Review, following an application made under section 53A for a Summary (Expedited) Review of a Premises Licence for White Hart Inn, 48 Temperance Street, Torquay TQ2 5PU

Wards Affected: **Tormohun**

To: **Licensing Sub Committee**

19th August 2019

Contact Officer: **Mandy Guy**

☎ Telephone: **01803 208124**

✉ E.mail: **Licensing@torbay.gov.uk**

1. Key points and Summary

- 1.1 To consider and determine an application in respect of the premises detailed above. The Premises is in the Cumulative Impact Area.
- 1.2 The application relates to all the Corporate Priorities within the Community Plan.
- 1.3 An application for a Summary (Expedited) Review of a Premises Licence was submitted by the Police on the 24th July 2019, having been satisfied that the premises is associated with serious disorder.
- 1.4 The Licensing Authority is now required by virtue of section 53A (2) (b) Licensing Act 2003 (the Act), to consider the application at a full review hearing within 28 days following the day upon which the application was received.
- 1.5 The Sub-Committee is required to consider:
 - a) What steps it considers appropriate for the promotion of the licensing objectives
 - b) Determine whether the Interim Step should cease to have effect or become the subject of any steps which it considers appropriate when making determination on the Review.

1.6 The steps the Licensing Authority can take are:

- a) the modification of conditions of the Premises Licence;
- b) the exclusion of a licensable activity from the scope of the licence;
- c) the removal of the Designated Premises Supervisor from the Licence;
- d) the suspension of the licence for a period not exceeding 3 months;
- e) the revocation of the licence;
- f) to do nothing.

Modification of the conditions of the Premises Licence can include the alteration or modification of existing or addition of any new conditions, including those that restrict the times at which licensable activities authorised by the licence can take place.

If the licence is subject to sections 19, 20 and 21 (requirement to include certain conditions in Premises Licences) they remain.

2.0 Introduction

2.1 Following the application by the Chief Superintendent on behalf of the Chief Officer of Devon and Cornwall Police for the Torbay area, Members of the Licensing Sub-Committee considered and determined on 26th July 2019, whether interim steps were appropriate as required by virtue of regulations to the Licensing Act 2003 and determined to suspend with immediate effect until the 21st August 2019 and a review of the Premises Licence shall take place on the 19th August 2019.

2.2 A brief description of the grounds of the section 53A application is as follows:

At approximately 2212 hrs on the evening of Monday 22 July 2019 a serious incident occurred at the White Hart, involving the use of a glass and pool cue as weapons. This incident resulted in one male requiring hospital treatment for significant injuries to his nose and eye. As a result of those injuries the male was admitted to hospital as the doctors were concerned that he may lose the sight in his eye.

Shortly after the incident a male was arrested on suspicion of Section 20 wounding/grievous bodily harm.

During the course of enquiries it has been established that the arrested male had been involved in an incident at the White Hart on Monday 15 July 2019, which was instigated by his abusive and aggressive actions and during which he broke a pool cue and threatened others with it. On that occasion a male was assaulted by being punched with a pool ball.

The police are concerned by the seriousness of these incidents, and particularly the use of weapons.

The full details are shown in the application from the Police which is shown as Appendix 1.

- 2.3 The current Premises Licence including hours of operation, permitted activities, current conditions and a plan of the premises is attached for information at Appendix 2.
- 2.4 The application was properly made and the Licensing Authority is satisfied that it was submitted at the appropriate level of authorisation as required by law i.e. Superintendent level or above. Advertisement of the application was conducted in accordance with Regulations.
- 2.5 We have received some additional written information and some photographs from the Police. These are shown as Appendix 3 and Appendix 4.

We have received a representation from the Safeguarding and Reviewing Service in relation to the Licensing Objectives “The Prevention of Crime and Disorder” and “The Protection of Children from Harm”. This is shown as Appendix 5.

There have been no Representations from any other Responsible Authority or any Interested Party.

- 2.6 Appropriate Notices have been issued to all parties, as required by the Licensing Act 2003 (Hearing Regulations) 2005, including, where appropriate, details of the Representations and the procedure to be followed at the hearing.
- 2.7 Once the matter is determined, a Right of Appeal to the Magistrates’ Court is granted by Section 181 of the Act and, by Paragraph 8(2) of Schedule 5 to :-
 - (a) the Applicant for the Summary Review,
 - (b) the holder of the Premises Licence, or
 - (c) any other person who made relevant Representations in relation to the application.

In the event that an Appeal is entered, the determination will not have affect until the Appeal is either determined or withdrawn.

- 2.8 Following such Appeal, the Magistrates’ Court may:-
 - (a) dismiss the Appeal,
 - (b) substitute for the decision appealed against any other decision which could have been made by the Licensing Authority, or
 - (c) remit the case to the Licensing Authority to dispose of it in accordance with the direction of the Court, and may make such an order as to costs as it thinks fit.

Steve Cox
Environmental Health Manager (Commercial)

Appendices

Appendix 1	Application for Summary (Expedited) Review (EXEMPT)
Appendix 2	A copy of the Premise Licence
Appendix 3	Additional information submitted by the Police
Appendix 4	Photographs submitted by the Police (EXEMPT)
Appendix 5	Representation from the Safeguarding and Reviewing Service

Documents available in members' rooms

None

Background Papers:

The following documents/files were used to compile this report:

Torbay Council Licensing Policy 2016-2021

Document is Restricted

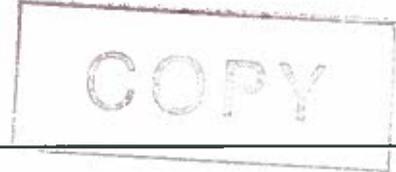
Licensing Act 2003
Premises Licence

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LOCAL AUTHORITY



Torbay Council
Licensing & Public Protection
Town Hall
Castle Circus
Torquay
TQ1 3DR



Part 1 - Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

White Hart Inn

48 Temperance Street, Torquay, Devon, TQ2 5PU.

Telephone 01803 203967

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- an exhibition of a film
- an indoor sporting event
- a performance of live music
- any playing of recorded music
- a performance of dance
- entertainment of a similar description to that falling within a performance of live music, any playing of recorded music or a performance of dance
- entertainment facilities for making music
- entertainment facilities for dancing
- provision of late night refreshment
- the sale by retail of alcohol

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

Activity (and Area if applicable)	Description	Time From	Time To
B. Exhibition of films (Indoors)	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	10:00am	Midnight
C. Indoor sporting event	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	10:00am	Midnight
E. Performance of live music (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
F. Playing of recorded music (Indoors)	Sunday to Thursday Friday to Saturday	7:00pm 7:00pm	11:00pm 11:00pm



THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES continued ...

Activity (and Area if applicable)	Description	Time From	Time To
F. Playing of recorded music (Indoors)	continued ... On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.		
G. Performance of dance (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
H. Entertainment of a similar description to that falling within E, F, or G (Indoors)	Monday to Friday Saturday Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm 7:00pm	11:00pm Midnight 11:00pm
I. Provision of facilities for making music (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
J. Provision of facilities for dancing (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
L. Late night refreshment (Indoors & Outdoors)	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	11:00pm	Midnight
M. The sale by retail of alcohol for consumption ON and OFF the premises	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	10:00am	Midnight

THE OPENING HOURS OF THE PREMISES

Description	Time From	Time To
Monday to Sunday	10:00am	12:30am
On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.		

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- M. The sale by retail of alcohol for consumption ON and OFF the premises

Licensing Act 2003
Premises Licence

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Part 2

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE RELEVANT) OF HOLDER OF PREMISES LICENCE	
Admiral Taverns Limited	Milton Gate, 60 Chiswell Street, London, EC1Y 4AG.
REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)	
Admiral Taverns Limited	05438628
NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORIZES THE SUPPLY OF ALCOHOL	
Cindy Jayne GAFFNEY	48 Temperance Street, Torquay, TQ2 5PU.
PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORIZES FOR THE SUPPLY OF ALCOHOL	
Licence No. PA2813	Issued by Torbay

Steve Cox

Steve Cox
Environmental Health Manager (Commercial)
21 November 2018

ANNEXES

ANNEXE 1

MANDATORY CONDITION: WHERE LICENCE AUTHORISES SUPPLY OF ALCOHOL

- 1) No supply of alcohol may be made under the premises licence:-
 - (a) at a time where there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.
- 2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3) (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:-
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:-
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 4) The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 5) (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:-
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 6) The responsible person must ensure that:-
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:-



ANNEXES continued ...

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Minimum Drinks Pricing

1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2) For the purposes of the condition set out in paragraph 1

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) "permitted price" is the price found by applying the formula $P = D + (D \times V)$

Where:-

- (i) P is the permitted price
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence:-

- (i) The holder of the premises licence
- (ii) The designated premises supervisor (if any) in respect of such a licence, or
- (iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3) Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

MANDATORY CONDITION: DOOR SUPERVISION

1) Where one or more individuals are carrying out security activities, each individual must be licensed by the Security Industry Authority.

2) But nothing in the aforementioned conditions requires such a condition to be imposed in respect of a) and b) and (b)(i) and (b)(ii)

(a) in respect of premises within paragraph 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001 (c. 12) (premises with premises licences authorising plays or films), are exempt.

ANNEXES continued ...

- (b) In respect of premises in relation to-
 - (i) any occasion mentioned in paragraph 8(3)(b) or (c) of that Schedule (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or
 - (ii) any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act).

3) For the purposes of the aforementioned conditions:-

- (a) "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies, and
- (b) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

MANDATORY CONDITION: EXHIBITION OF FILMS

- 1) Where the film classification body is specified in the licence, admission of children must be restricted in accordance with any recommendation made by that body.
- 2) Where -
 - (a) the film classification body is not specified in the licence, or
 - (b) the relevant licensing authority has notified the holder of the licence that this condition applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

In the case of the aforementioned conditions

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (authority to determine suitability of video works for classification).

ANNEXE 2

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

PUBLIC ENTERTAINMENT LICENCE STANDARD CONDITIONS - 2000 REVISION

1. GENERAL

- (a) In these conditions the term 'Council' shall mean the Torbay Borough Council or any officer authorised to use appropriate Delegated Powers on its behalf.
- (b) In these conditions, the term 'Licence' shall be the Public Entertainment Licence issued or renewed from time to time by the Council.
- (c) In these conditions, the term 'Premises' shall be the building, land or any part thereof more particularly referred to in the Licence.
- (d) In these conditions, the term 'Licensee' shall be that person or those several persons whose name or names are so indicated on the Licence.
- (e) In these conditions, the terms "Door Steward", "Security Staff", "Door Staff" and "Steward", whether in the singular or the plural, shall be any person employed as a steward who has the authority of the proprietor or licensee exclusively or mainly to decide upon the suitability of customers to be allowed entry to the premises, to maintain order on the

ANNEXES continued ...

premises and/or to assist patrons escape in the event of fire. Such staff shall have no other duties and shall be in addition to staff employed on cloakroom, bar, food preparation, food service, pay desk and disc jockey duties.

2. DISPLAY

- (a) The Licence, and any Schedule of Special Conditions applicable thereto, shall be permanently exhibited in a conspicuous position within the entrance or foyer of the Premises.
- (b) A copy of these conditions shall be displayed in a part of the Premises where it can be easily seen by all members of staff.
- (c) There shall be affixed and kept in some conspicuous place on the door or entrance of the Premises an inscription in one inch capital letters in the following words:-
"LICENSED IN PURSUANCE OF ACT OF PARLIAMENT FOR PUBLIC ENTERTAINMENTS"

3. SANITARY EQUIPMENT AND CLEANLINESS

- (a) All parts of the Premises, including fittings, shall be kept clean to the satisfaction of the Council.
- (b) Suitable and sufficient sanitary accommodation shall be provided. All lavatories, wash hand basins, water closets and urinals shall at all times be properly maintained in good order and repair, effectively cleansed, ventilated and supplied with water and all necessary requisites. All doors leading thereto shall be suitably marked.

4. STEWARDS, CAPACITY AND CONTROL

- (a) The Licensee shall take all due precautions for the safety of public, the performers and employees and, except with the approval of the Council in writing, shall retain control over all licensed portions of the Premises. Any instructions given by the Council regarding the safety of the audience or any other person present at the entertainment shall be put into effect as soon as required.
- (b) The Licensee shall be responsible for compliance with these conditions and will be in attendance at the Premises throughout the provision of any entertainment. Arrangements may be made for a responsible person, being not less than 21 years of age, to be appointed in writing for the purpose of deputising for the Licensee in his absence. He shall be assisted by a staff of attendants or stewards as required by these Standard Conditions and any Special Conditions of the Licence.
- (c) The Licensee shall be responsible for ensuring that public entertainment is offered only within the terms, on the days and within the hours more particularly set out in the Licence or other written notification to the Licensee. This shall include the instigation of a scheme or procedure for ensuring that the maximum allowable capacity is not exceeded. Such arrangements shall include provisions whereby any authorised officer of the Council or any member of the Devon Fire and Rescue Service in uniform or a Police Constable can determine, without a physical count, the number of persons on the Premises. Counting by means of a numbered ticket system including complimentary, guest or other free tickets which at any one time for a single performance will indicate the maximum number of persons admitted into the Premises may be substituted in place of counting machines. Such arrangements shall also include provisions for ascertaining the number of persons present on different levels within the Premises if more than one is in use.
- (d) Throughout the time that the public are on the Premises, the following minimum number of stewards shall be provided unless the Licence specifies some other number in which case such other number will apply:-

(i) NON LIQUOR LICENSED PREMISES

In respect of the whole premises
For every level in use under 100 capacity
For every level in use over 100 capacity

(ii) LIQUOR LICENSED PREMISES

One steward shall be provided for each 75 people based on the maximum permitted capacity for the Premises.



ANNEXES continued ...

(Figures shown indicate the ratio of stewards to persons attending the entertainment assuming the maximum level of permitted capacity)

- (e) This condition shall be operative only where it is stipulated in the licence document that it shall do so. The Licence document may also specify arrangements different from those detailed below in which case such alternative requirements will take precedence. If the premises have the benefit of a Special Hours Certificate issued by the Licensing Justices, all reference to 'premises' within this Condition shall be limited to those areas covered by such Certificate and only during such times as specified therein. In all other cases, the arrangements shall apply to all areas shown in the Licence document.

Any person employed as a steward shall have been appropriately trained and registered with Torbay Council by having successfully completed a course of instruction under the Torbay Door Stewards Registration and Training Scheme and confirmed to be a fit and proper person to carry out such duties. In addition, any person in the employ of the proprietor or licensee who has applied for entry to the Scheme may be employed on such duties provided that such person has not been advised that participation within the Scheme will be subject to Committee approval and is ONLY prevented from undertaking appropriate training by the unavailability of a course. In these circumstances, any such unregistered person shall not be counted as part of the required number of stewards under the Special Conditions of the Licence or Paragraph 4d. above unless a specific request shall have been made to the Council for a temporary registration to be granted in respect of that person, consent to use such applicant as part of the required number being indicated by the issue of a Temporary Registration Badge. Under no circumstances will the number of temporarily registered staff exceed 50% of the required minimum number of stewards. A list shall be kept of all staff employed in respect of stewarding duties, such record to include the dates on which appropriate training has been provided or the date a Temporary Registration shall have been granted. In addition, a register shall be kept at the premises of all stewards on duty on each day the premises are opened to the public, such register to be entered with the name of the employee, the time that the duty commenced and ended and each entry shall be signed by both the employee and the Licensee. Both the list and register shall be retained for at least twelve calendar months and produced on demand at any reasonable time to an officer appointed for the purpose by the Council, a member of the Devon Fire and Rescue Service or a Police Constable. All such stewards shall, whilst the public are on the premises, wear the appropriate photographic identity badge in a position where it can be seen and read. In the event that the full number of required stewards is not available at any time, the premises will be allowed to open to the public on the basis that the capacity in such circumstances shall be reduced and shall not exceed 75 people to each available steward with a minimum of one to each fire exit. Whenever such arrangements shall have become necessary, the register referred to above shall be annotated accordingly giving appropriate reasons for the change.

- (f) Any person acting as a steward in any circumstances other than those outlined in Paragraph 4e. above shall have been given appropriate instruction in Fire Safety and First Aid.
- (g) All persons acting as stewards shall wear appropriate distinctive clothing or armbands so that they may be readily identifiable as stewards.

5. ENTRANCES, EXITS, GANGWAYS, FASTENINGS AND NOTICES

- (a) The exits in the Premises shall be clearly indicated and maintained to afford the public ready and ample means of safe escape.
- (b) In all such premises where it is deemed necessary by the Council and the Fire Service, a diagrammatic plan showing clearly the escape routes and the seating pattern shall be deposited with the Council and a copy displayed within the main entrance to the Premises.
- (c) All exit doors shall be kept unlocked and available for exit during the whole time that the public are on the Premises, provided that any person leaving during a performance or exhibition may be directed to certain exits at the discretion of the management.
- (d) Exit doors shall open in the direction of exit travel. Any doors which have been permitted by the Council to open inwards shall be locked in the open position when the Licence is in force and the public are on the premises. The key shall be removed to a safe place not accessible to members of the public.
- (e) All exit doors must, if fastened during the time the public are on the Premises, be secured during such time by automatic bolts only, of a pattern to be approved by the Council and the Fire Service. Doors secured by such bolts shall



ANNEXES continued ...

be clearly marked "PUSH BAR TO OPEN" in block letters not less than 20 mm. and preferably 50 mm. in height immediately above or below the push bar.

- (f) All doors and fastenings shall at all times be kept in proper working order.
- (g) All exits shall be indicated by the word "EXIT" in plain block lettering not less than 125 mm. high placed above any door or opening leading to any exit. This notice should be placed between 2 m. and 2.5 m. from the floor.
- (h) The word "PRIVATE" or the description of the room to which the door leads shall be painted in letters not less than 25 mm. in height on any door which is in view of the persons present and which does not lead to an exit.
- (i) Exit routes shall be maintained free from obstruction at all times, and in particular, no provision for hanging clothing or storing any article shall be made in corridors, passageways, gangways or exitways.
- (j) All floors, stairs and steps shall be maintained with non-slippery and even surfaces and any floor covering shall be so secured and maintained that it will not ruck or be in any way a source of danger. Mats shall be sunk so as to be flush with the surface of the floor. The nosings and treads of stairs used by the public shall be kept in good repair and shall be conspicuous.
- (k) Persons must not be allowed to stand, sit or otherwise remain in any gangway or exitway.
- (l) Curtains shall not be hung across gangways, exitways or over staircases. Where hung over doorways or across corridors, they shall draw easily from the centre and slide freely and shall be clear of the floor.
- (m) Before the public is admitted to the Premises, the Licensee shall inspect or cause to be inspected all doors, exits and exitways to ensure that the same shall comply with these requirements and that all fastenings and bolts are in proper working order.

6. SEATING AND STANDING

- (a) In any part of the Premises which is regularly or exclusively used for a closely seated audience, all seats shall be securely fixed to the floor.
- (b) In any part of the Premises not so regularly used chairs, if provided, shall be securely fastened together in lengths of not less than four nor more than twelve whenever more than 250 persons are to be accommodated. There shall be space of not less than 300mm between the back of one seat and the front of the one behind measured between perpendiculars. Provision shall be made for the end seats in each row which flank the gangways to be securely fastened to the floor.
- (c) Except with the consent of the Council, no seat shall be more than 4 metres from a gangway.
- (d) Where any entertainment involving a closely seated audience is provided, seats must be allocated by row and seat number. The seating arrangements must be notified by the provision of a suitable plan to the Council and the Fire Service. Such seating arrangements shall not be installed or used unless they have been first approved by the Council.

7. ELECTRICAL, LIGHTING, HEATING AND VENTILATION ARRANGEMENTS

- (a) The whole of the electrical installation of the Premises shall be installed in a safe and satisfactory manner and shall be maintained in good working order. No work shall be carried out on the system except by a suitably qualified and competent electrician.
- (b) It shall be the duty of the Licensee to arrange an inspection of the whole of the electrical installation in the premises at least once in each three year period (or such shorter period as shall have been stipulated in writing by the Council). Such inspection shall be carried out by a competent electrician who shall be required to issue a Certificate of Fitness which must be produced to the Council as required.



ANNEXES continued ...

- (c) The Licensee shall obtain a Certificate of Fitness for all temporary electrical installations, including all electrical appliances in the auditorium. A copy of each certificate shall be available on the Premises, while the installation is extant, and it shall be produced to the Council as required. Such installation shall only be carried out by a competent person and be intrinsically safe.
- (d) All temporary electrical installations shall be disconnected from the permanent installation immediately after each occasion on which they are used and shall be entirely removed immediately the need therefore has ceased.
- (e) All wires, cables and conduits from such temporary installations shall be installed in such a way that they shall not be liable to snagging, looping or damage and so become a danger to persons present.
- (f) A record shall be kept of Certificates of Fitness obtained
- (g) The current regulations of the Institution of Electrical Engineers for the electrical equipment shall be taken as a standard for the electrical installation generally.
- (h) A sensitive Earth Leakage Protection System (Residual Current Device) having a rated residual operating current of not exceeding 30 milliamps shall be installed and maintained as part of the fixed power circuit installation. The device shall be regularly tested (at least once a month) and a record of such tests kept in a log book and produced to the Council as required.
- (i) A nominated person conversant with the position of and procedures for dealing with the electrical installation is to be available at all times when the public are on the Premises.
- (j) Where entertainers require a three phase supply, all such equipment shall be installed only by a competent electrical contractor.
- (k) All parts of the premises shall be adequately illuminated and, except where otherwise permitted by the Council, those portions to which the public has access and all routes of escape for performers and staff shall be provided with adequate means of illumination from two independent sources.
- (l) The emergency lighting shall at all times when the public are upon the Premises be maintained in working order and so kept in use (except in such parts as are for the time being adequately lit by daylight) that it is adequate to enable the public to see their way out of the Premises and clear of the building.
- (m) The emergency lighting shall not be controllable from the stage nor from any place accessible to the public.
- (n) The emergency lighting shall be maintained to British Standard 5266, be tested regularly, at least once a month, and a record kept of such tests, such record to be provided to the Council as required.
- (o) In the event of failure of the general lighting, the public shall be required to leave the Premises forthwith.
- (p) In the event of the failure of the emergency lighting, the auditorium shall be immediately fully illuminated by the general lighting and the public shall be required to leave the Premises forthwith.
- (q) Any batteries supplying emergency lighting shall be fully charged before the public are admitted to the Premises. They shall be of such capacity and so maintained as to be capable of supplying at normal voltage the full load of the emergency lighting during the time required for "safe escape" of the public in an emergency.
- (r) When the public has been required to leave the Premises owing to a failure covered by these provisions, they shall not be readmitted until the general lighting or emergency lighting, as the case may be, failure of which was the reason for their being required to leave, shall have been fully restored.
- (s) All lighting to exit notices shall be maintained in good repair and shall not in any circumstances be extinguished or dimmed while the public are on the Premises.



ANNEXES continued ...

- (t) In all cases where it is desired to install temporary lighting, notice must be given to the Council, in writing, at least 48 hours before the desired commencement of any work.,
- (u) All temporary work must be immediately removed when no longer required for the purpose for which it was installed.
- (v) All parts of the premises shall be kept properly and sufficiently ventilated to the satisfaction of the Council and, in those places where it is required for the purposes of the evacuation of smoke, the system shall be installed and maintained to the satisfaction of the Devon Fire and Rescue Service.

8. FIRE PRECAUTIONS

- (a) All curtains and drapes within the Premises shall be flame resistant to the satisfaction of the Council. The Licensee shall provide documentary evidence of the nature and date of any fire-proofing treatment. Details of such treatments shall be recorded in a log book and produced to the Council as required.
- (b) The surfaces of walls and ceilings of the Premises to be of not less than Class 1 flame spread as defined by British Standard 476 :Part 7. and escape routes to be not less than Class 0 as defined by paragraph A.8 of Approved Document B2/3/4 of the Building Regulations. No redecoration of these surfaces may be carried out without the prior consent of the Council.
- (c) A competent person trained in the handling and use of the fire equipment provided must be in charge of such equipment during the whole time that the public are on the Premises. The person so in charge shall not be assigned or allowed to perform any duties which will prevent him or her from being immediately available at all times.
- (d) A staff fire drill, including an evacuation procedure, shall be held at least once a month under the direction of the Licensee. A record shall be kept of such drills, and made available to the Council as required.
- (e) The Licensee shall take all possible steps to eliminate the danger of fire occurring and shall ensure that all members of staff, stewards and attendants are fully instructed in their duties in the event of fire.
- (f) A written copy of fire drill instructions, including action to be taken when a fire or other emergency is discovered, shall be displayed on the premises with these conditions.
- (g) No portable heating appliances of any description shall be used in the Premises while the public are present, without the consent of the Council.
- (h) No explosive or highly inflammable material shall be brought into the Premises and no liquefied petroleum gas cylinder shall be used or stored in any part of the Premises whilst the public are present.
- (i) No cotton wool or other similar highly inflammable material shall be used for scenery, decoration or costume.
- (j) Fire fighting equipment and a suitable approved alarm system shall be installed within the Premises and in such a way as shall be required by the Council and the Fire Officer. All such equipment shall be maintained in good and efficient working order and kept ready for use and regularly tested. Portable fire extinguishers should be discharged at regular intervals in accordance with Clause 10:2 of British Standard Code of Practice 5306 : Part 3 : 1980. Any backstage automatic sprinkler installations must be designed, installed and maintained in accordance with the latest requirements of the Fire Officers' Committee by a company entered on that Committee's Approved List of Installers Parts I,II or III. All tests are to be recorded in a log book to be produced as required by the Council.
- (k) Fire appliances containing carbon tetrachloride (CTC) or methyl bromide shall not be kept or used on the Premises.
- (l) Smoking will be prohibited within any stage area and dressing rooms and notices will be prominently displayed to this effect.
- (m) Immediately a fire is discovered or suspected, the Fire Brigade shall be called immediately by dialling 999. Any outbreak of fire, however small, shall be recorded in a log book.

ANNEXES continued ...

- (n) A conspicuous notice shall be displayed at the entrance or in the foyer of the Premises describing the position of the nearest telephone.
- (o) The Licensee shall give at least 21 days written notice to the Council of any proposed dangerous performance or exhibition, including exhibitions involving the use of naked flames and no such exhibition shall be permitted unless prior consent has been given by the Council.
- (p) Pyrotechnics shall not be used other than on a stage which is capable of being separated from the public by a fire-resisting curtain and the Council has given its express consent. In this connection, pyrotechnics means apparatus or other devices used to produce smoke, vapour or firework type effects.
- (q) The Licensee shall provide to the Council at least 28 days notice of his intention to install strobe or laser equipment and such equipment shall not be used without the express consent of the Council
- (r) Combustible materials may only be stored in such positions as may be approved by the Council.
- (s) Heating of the Premises shall be provided and maintained in a manner satisfactory to the Council. If required by the Council, a certificate in a prescribed form to the effect that the space heating apparatus and hot water boilers have been examined and tested and are in a safe working condition, shall be give annually by a recognised insurance company and shall be submitted to the Council with any initial or renewal Licence application.
- (t) Every heating appliance used on the Premises shall be so protected or situated sufficiently far from any woodwork, hangings or other materials that it shall not be likely to catch fire.
- (u) All gas burners must be of a type and position approved by the Council. Gas taps within reach of the public shall be of a secret or safety pattern.

9. STRUCTURE AND SUITABILITY

- (a) No alteration, either permanent or temporary, whether in construction or rearrangement of any detail, or otherwise, shall be made in the Premises without the consent of the Council. Plans and particulars, in duplicate, of such alterations must be sent to the Council for approval and no work may commence until such approval is given. Such consent will not be required for any work which is necessary for the efficient maintenance of the approved arrangements and which will be carried out in accordance with these conditions and the Council's technical requirements.
- (b) Notice shall also be given to the Council of any intention to carry out work necessitating the use of internal or external scaffolding, cradles or plant. If the Council shall so require, the Premises shall be closed to the public until the work has been completed and the scaffolding, cradles and plant have been removed.
- (c) In the event of any Premises being closed for the purpose of effecting alterations, additions, repairs, or decorating they shall not be reopened to the public unless and until the consent of the Council shall have been obtained. At least fourteen days notice in writing to the Council shall be given by the Licensee of his intention to reopen the premises and, in order that necessary inspections and tests may be made at the Premises by the Council, a clear interval of 48 hours (not including Sundays and Bank Holidays) shall elapse between the completion of the building and its equipment in accordance with the requirements of the Council and the date of proposed re-opening of the Premises.
- (d) Except with the prior consent of the Council, no work in connection with any alterations, repairs or redecoration in areas occupied by the public or performers shall be carried out whilst the public are on the Premises.
- (e) Any consent under this Condition does not relieve the Licensee of any necessity to seek a variation in the terms of the Licence where it is clear that such variation would be necessary as the direct result of the works carried out. eg. Removal of walls between separate rooms so affecting the capacity of each.
- (f) If required by the Council, the Licensee shall at his own expense provide a certificate to the effect that the Premises have been examined by a competent Technical Adviser (deemed to be suitable by the Council) and found to be structurally sound for the purpose for which they are intended to be used. Such certificate shall include an inspection of all ceilings and ornamental plasterwork. The certificate shall be renewed every five years or at any other time when required by the Council.

ANNEXES continued ...

- (g) Where the Licence permits the provision of dancing, a suitable and clearly identifiable single area must be available for this purpose. The minimum area to be set aside shall be four square metres where the Licence permits a maximum capacity of between 1 and 99 people, six square metres where the Licence permits a maximum capacity between 100 and 199 people and nine square metres where the Licence permits a maximum capacity of over 200 people

10. CONDUCT OF PREMISES AND NOISE NUISANCE

- (a) The Licensee shall keep and maintain good order and decent behaviour in the Premises during the hours of public entertainment. No performance or exhibition provided shall be of an obscene, indecent or objectionable nature.
- (b) The Licensee shall at all times ensure that persons on or leaving the Premises and using adjacent car parks and highways conduct themselves in an orderly manner and do not in any way cause annoyance to residents or persons passing by.
- (c) The Licensee shall ensure that noise shall not emanate from the Premises such as to cause persons in the neighbourhood to be unreasonably disturbed. To this end, adequate sound insulation should be provided and regard must be had to the ventilation requirements for the Premises. All sound insulation must be installed to the satisfaction of the Council.
- (d) The volume of amplified sound used in connection with the entertainment provided shall at all times be under the control of the Licensee or Management and the controlling mechanism shall be operated from a part of the Premises not accessible to the public.
- (e) During any period of time where amplified sound is played in any part of the Premises either:-
- (i) the noise level shall not exceed 102 dB(A)(slow) at any time or 95 dB(A) Leq over a 10 minute period OR
 - (ii) the contents of "The Draft Code of Practice on Sound Levels in Discotheques" (HMSO Ref. ISBN 01175 1862X) be adopted in its entirety on the Premises OR
 - (iii) suitable noise compressors/limiters (Entertainment Noise Controllers) be installed and operated to the satisfaction of the Council.

11. HYPNOTISM AND OTHER ENTERTAINMENTS PROVIDING SPECIAL RISKS

- (a) Unless the express written consent of the Council shall first have been obtained, no entertainment shall be provided in any part of the premises consisting of or involving:-
- Hypnotism (as defined by the Hypnotism Act 1952);
 - Striptease, lap dancing or any similar performance;
 - The use of special effects, or matters in respect of which special risks will arise, including the introduction to any area occupied by the public of any material, vapour, liquid, foam or foodstuff; or
 - The use of any temporary structure or staged area
- Applications for such consent must be made in writing in a form to be prescribed by the Council and submitted not less than 28 days (or such other period as the Council may specify in particular circumstances) before the performance is intended to be provided. Additional information considered appropriate to the application may be required to be provided and, after due consideration, additional conditions may be imposed in relation to the entertainment, for which an additional fee may be payable. A copy of the application shall at the same time be forwarded to the Chief Officer of Police and Fire Authority.
- (b) With regard to a performance involving hypnotism, the application shall, in all cases, contain the following particulars. (1) the name and address of the person by whom the exhibition, demonstration or performance is to be given, (hereinafter called "the hypnotist"); (2) a description of the proposed exhibition, demonstration or performance; and (3) a statement as to whether, and if so, giving full details thereof, the hypnotist has been previously refused, or had withdrawn, a consent by any Licensing Authority or been convicted of any offence under the Hypnotism Act 1952 or of an offence involving the breach of a condition regulating or prohibiting the giving of an exhibition, demonstration or performance of hypnotism on any person at a place licensed for public entertainment.

ANNEXES continued ...

- (c) In relation to any consent given for a hypnotism display, the following conditions shall apply:-
- 1 No exhibition, demonstration or performance shall be held whereby:
harm is caused or is likely to be caused to any person attending it, any person is caused, while under the influence of hypnotism, to say or do anything offensive to the public; if the Council notifies the Licensee in writing that it objects to anything said or done in the course of the exhibition such thing shall not thereafter be included in the exhibition, there is the giving of hypnotherapy or any other form of treatment, there is any experiment in which there is either the age regression of the subject or the subject is suspended between two supports (so called "catalepsy") or there is the giving of suggestions to the subject that he should perform any act or behave in any manner which is likely to be interpreted as indecent, offensive or harmful, nor that the subject should consume any substance which is either noxious or harmful.
 - 2 All hypnotic or post-hypnotic suggestions shall be completely removed from the minds of the subjects (including those of the audience) before they leave the room or place in which the performance takes place. Likewise, any post-hypnotic suggestions given shall take place only in the presence of the hypnotist and shall not continue after the performance or away from the room or place in which the performance takes place.
 - 3 The exhibition shall conform to the description submitted to the Council unless the Council has required or expressly authorised a modification.
 - 4 Any modifications in the exhibition subsequently required by the Council shall be made immediately upon notice thereof being given by the Council to the Licensee.
 - 5 No inducements shall be offered to any person to subject themselves to the influence of the hypnotist.
 - 6 No poster, advertisement or programme relating to the exhibition shall be displayed, sold or supplied by or on behalf of the Licensee either at the premises or elsewhere, which is likely to be injurious to morality or otherwise offensive to public feeling; if the Council notifies the Licensee in writing that it objects to such an item so displayed, sold or supplied, that item shall not thereafter be displayed, sold or supplied. All such items promoting the exhibition shall draw attention, in a clear and legible manner to the prohibition on the hypnotising of persons under the age of 18 imposed by Section 3 of the Hypnotism Act 1952.

12. MISCELLANEOUS

- (a) If the premises have the benefit of a Special Hours Certificate, issued by the Licensing Justices under Section 77 of the Licensing Act 1964, all drinking glasses in which drinks are served shall be of strengthened glass. No drink shall be served in a glass bottle from which it is intended or likely that a customer will drink.
- (b) A log book shall be kept upon the Premises in which shall be entered particulars of inspections required to be made under, and compliance with, Conditions 5m, 7f, 7h, 7n, 8a, 8d, 8j, 8m, 11h and 11i of these Conditions. The log book shall be kept available and produced for inspection when required by the persons authorised under these Conditions.
- (c) Any officer appointed for the purpose by the Council or any member of the Devon Fire and Rescue Service in uniform, or a Police Constable, may at all reasonable times enter the Premises with a view to seeing whether the provisions of the Local Government (Miscellaneous Provisions) Act 1982 and conditions made thereunder have been complied with.
- (d) The Licence may be revoked by the Council if at any time the Licensee is convicted of any offence of using any place for an entertainment other than in accordance with the terms, conditions or restrictions of the Licence.
- (e) The Council reserves the power after the grant, renewal or transfer of the Licence at any time to dispense with or modify or relax any of these terms, conditions or restrictions, and to make such additional terms, restrictions and conditions as they may deem requisite to meet the circumstances of any particular case.
- (f) Any application by a Licensee to alter any of the terms, restrictions and conditions applicable to the Licence shall be in the form prescribed by the Council and contain all information reasonably required by the Council to allow the modifications to be considered.
- (g) Facilities and equipment suitable for the number of patrons and the type of event undertaken by virtue of the Licence, shall be provided to enable first-aid treatment to be given promptly in the event of injury to patrons or staff.



ANNEXES continued ...

- (h) A responsible member of staff shall be designated to take charge of a situation, call an ambulance and administer first aid in the event of any patron or member of staff becoming badly injured or taken seriously ill whilst on the Premises.
- (i) In the event of any accident causing injury to any person or property within the Premises, the Licensee shall within 48 hours report the same to the Council and shall supply any particulars in respect thereof as the Council may require. In addition, the Licensee shall record any particulars in respect thereof as shall be required by the Council. (This requirement is without prejudice to the Statutory Requirements).
- (j) The date on which any staff have obtained first aid qualifications or received refresher training shall be recorded and kept with the log book.

Please note: condition 4e regarding Torbay Door Stewards Registration and Training Scheme has now been superseded by the mandatory condition on door supervision.

Additional Conditions Transferred from Public Entertainment Licence

- 1. During performances involving karaoke or similar amplification equipment, live performers shall be limited to a maximum of two persons.
- 3. This licence shall apply only to those parts of the premises named below and the maximum number of persons to be permitted within those areas shall not exceed the figure stated:-

The Bar Area - 50.

General

- 1. The types of regulated entertainments proposed shall reinstate and then enhance the normal pub and family entertainments that were previously unregulated, with the benefit to enhance the local facilities for social entertainment and reduce the focus on alcohol.

The Prevention of Crime and Disorder

- 1. The provision of 30 minute extension of opening hours after the end of the sale of alcohol shall promote this objective as the last drink shall be consumed less quickly, with access to the pub's toilet facilities.
- 2. There shall be regular liaison with Police.
- 3. A proof of age verification scheme shall be in operation.
- 4. There must be a zero tolerance policy on the use or supply of drugs.

Public Safety

- 1. The fire safety measures with which the premises are provided must be maintained in good working order, and their adequacy shall be determined on a regular basis, by carrying out of a fire risk assessment.
- 2. A safe occupancy level shall be maintained.
- 3. Annual Corgi testing of appliances and PAT testing shall be done as required.
- 4. Fire exits must be kept clear.

The Prevention of Public Nuisance

- 1. All regulated entertainment shall end at least an hour before the supply of alcohol.
- 2. Regular noise checks shall be carried out during regulated entertainment and appropriate action shall be taken.
- 3. There must be customer notices about leaving the premises quietly.

ANNEXES continued ...

4. No drinks shall be taken off-site apart from off-sales.

The Protection of Children From Harm

1. The restrictions set out in the Licensing Act 2003 shall apply.
2. A proof of age scheme must be in operation.

ANNEXE 3

CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

The Prevention of Public Nuisance

1. Noise or vibration shall not emanate from the premises such as to cause persons in the neighbourhood to be unreasonably disturbed. In general terms, noise from the premises should not be audible within any noise sensitive premises (e.g. dwelling) with windows open for normal ventilation especially after 11pm. This shall be assessed from the boundary to the nearest residential properties, on all sides of the licensed premises. The criteria that shall be applied are:
 - (i) Before 11pm - Noise emanating from the premises shall not be clearly distinguishable above other noise.
 - (ii) After 11pm - Noise emanating from the premises shall not be clearly distinguishable above background levels of noise.
 - (iii) The local authority shall reserve the right in cases of tonal noise and where premises are attached to others (i.e. semi's and terraced properties), to make further assessments from within the residential property.
2. The volume of amplified sound used in connection with the entertainment provided shall at all times be under the control of the Licensee/Management and the controlling mechanism shall be operated from a part of the Premises not accessible to the public.
3. Bottle skips and bins containing cans or bottles shall not be emptied outside after closing but shall be dealt with the next day during normal office hours.

ANNEXE 4

PLANS

Copy attached to Licence.

LOCAL AUTHORITY



Torbay Council
Licensing & Public Protection
Town Hall
Castle Circus
Torquay
TQ1 3DR

Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

White Hart Inn

48 Temperance Street, Torquay, Devon, TQ2 5PU.

Telephone 01803 203967

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- an exhibition of a film
- an indoor sporting event
- a performance of live music
- any playing of recorded music
- a performance of dance
- entertainment of a similar description to that falling within a performance of live music, any playing of recorded music or a performance of dance
- entertainment facilities for making music
- entertainment facilities for dancing
- provision of late night refreshment
- the sale by retail of alcohol

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

Activity (and Area if applicable)	Description	Time From	Time To
B. Exhibition of films (Indoors)	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	10:00am	Midnight
C. Indoor sporting event	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	10:00am	Midnight
E. Performance of live music (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
F. Playing of recorded music (Indoors)	Sunday to Thursday Friday to Saturday	7:00pm 7:00pm	11:00pm 11:00pm

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES continued ...

Activity (and Area if applicable)	Description	Time From	Time To
F. Playing of recorded music (Indoors)	continued ... On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.		
G. Performance of dance (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
H. Entertainment of a similar description to that falling within E, F, or G (Indoors)	Monday to Friday Saturday Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm 7:00pm	11:00pm Midnight 11:00pm
I. Provision of facilities for making music (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
J. Provision of facilities for dancing (Indoors)	Sunday to Thursday Friday to Saturday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	7:00pm 7:00pm	11:00pm Midnight
L. Late night refreshment (Indoors & Outdoors)	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	11:00pm	Midnight
M. The sale by retail of alcohol for consumption ON and OFF the premises	Monday to Sunday On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.	10:00am	Midnight

THE OPENING HOURS OF THE PREMISES

Description	Time From	Time To
Monday to Sunday	10:00am	12:30am
On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day.		

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- M. The sale by retail of alcohol for consumption ON and OFF the premises

NAME, (REGISTERED) ADDRESS OF HOLDER OF PREMISES LICENCE	
Admiral Taverns Limited	Milton Gate, 60 Chiswell Street, London, EC1Y 4AG.
REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)	
Admiral Taverns Limited	05438628
NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL	
Cindy Jayne GAFFNEY	
STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED	
Access is restricted only under the terms of the Licensing Act 2003.	



Steve Cox
Environmental Health Manager (Commercial)
21 November 2018

LEGEND

- FP FIRE PLACE
- FS FIXED SEATING
- DOOR
- FIRE EXIT
- EMERGENCY LIGHT
- FIRE ALARM CALL POINT
- BELL SOUNDER
- SMOKE DETECTOR
- HEAT DETECTOR
- FIRE BLANKET
- FIRE EXTINGUISHER CO
- FIRE EXTINGUISHER FOAM
- FIRE EXTINGUISHER WATER
- FIRE EXTINGUISHER POWDER
- SPRINKLER OUTLETS
- STEPS
- ARROWS ALWAYS SHOWN IN IN 'UP' DIRECTION UNLESS OTHERWISE NOTED
- AMUSEMENT WITH PRIZES
- BAR FLAP
- PROPOSED LICENSED AREA

PETER NORTH & PARTNERS
 Chartered Surveyors
 Building Surveying - Quantity Surveying
 Building Engineers

44, LONDON ROAD STREET
 TRADING
 COVENTRY CV5 5EW
 Tel: 01522 811222
 Fax: 01522 811116
 Email: Surveying@peternorth.co.uk
 Website: www.peternorth.co.uk

CLIENT
 Ayrard Taverns

DRAWING TITLE
 Plans for Licence Application

PUB NAME
 White Hart
 Coventry

LICENSABLE ACTIVITY
 43 B

LICENSABLE ACTIVITY
 0 D

DATE
 July 05

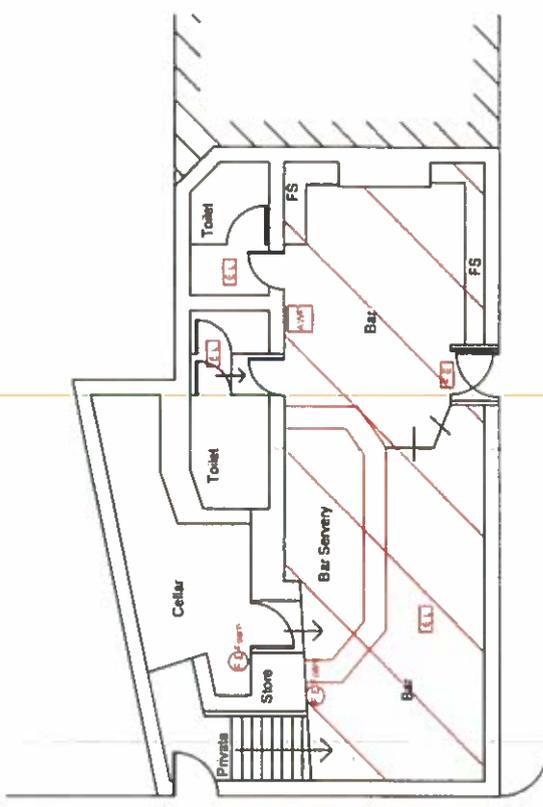
SCALE
 1:100

DRAWING NO
 AV-478

DRAWN BY
 BA

NOTES
 No Additional Notes

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TEMPERANCE STREET

WHITE HART, TEMPERANCE STREET, TORQUAY
CRIMES RECORDED BETWEEN 2006 AND 01/08/19

2006 x 2

CR/098495/06	28/07/2006 18:00	28/07/2006 23:59	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/091589/06	11/12/2006 17:30	11/12/2006 17:35	OWNER OF A DOG ALLOW IT TO BE DANGEROUSLY OUT OF CONTROL IN PUBLIC PLACE AND CAUSE INJURY

2007 x 5

CR/087204/07	19/05/2007 21:00	19/05/2007 21:30	USE THREATENING WORDS / BEHAVIOUR TO CAUSE HARASSMENT ALARM OR DISTRESS
CR/089303/07	28/07/2007 23:00	28/07/2007 23:30	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - BUILDING NOT DWELLING
CR/090111/07	25/08/2007 23:00	26/08/2007 08:15	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - DWELLING
CR/090520/07	07/09/2007 14:45	07/09/2007 19:15	BURGLARY DWELLING - WITH INTENT TO STEAL
CR/090958/07	22/09/2007 01:00	22/09/2007 01:04	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - BUILDING NOT DWELLING

Page 49

2008 x 1

CR/077909/08	20/12/2008 16:30	20/12/2008 16:40	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
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2009 x 1

CR/070448/09	07/02/2009 18:30	07/02/2009 18:51	SECTION 18 - GRIEVOUS BODILY HARM WITH INTENT
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2010 x 1

CR/065785/10 14/01/2010 21:00 14/01/2010 22:00 ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

2011 x 1

CR/064516/11 26/03/2011 10:00 26/03/2011 16:30 THEFT FROM A SHOP

2012 x 0

2013 x4

CR/067293/13 31/01/2013 11:10 31/01/2013 22:30 BURGLARY DWELLING - WITH INTENT TO STEAL

CR/063237/13 02/04/2013 20:50 02/04/2013 21:00 SEXUAL ASSAULT ON A FEMALE

CR/063703/13 26/04/2013 20:00 26/04/2013 20:12 ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

CR/126795/13 22/12/2013 22:25 22/12/2013 22:30 ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

2014 x 5

CR/035484/14 10/02/2014 16:00 10/02/2014 17:00 THEFT FROM THE PERSON OF ANOTHER

CR/052503/14 04/03/2014 16:10 04/03/2014 16:15 DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - BUILDING NOT DWELLING

CR/087872/14 07/07/2014 13:00 07/07/2014 23:00 ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

CR/102389/14 29/08/2014 23:00 30/08/2014 01:30 THEFT - OTHER - INCLUDING THEFT BY FINDING

CR/106368/14 13/09/2014 22:00 13/09/2014 22:29 ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

2015 x 4

CR/003973/15	16/01/2015 23:00	17/01/2015 00:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/017816/15	15/03/2015 00:01	15/03/2015 00:35	COMMON ASSAULT
CR/057461/15	13/08/2015 16:20	13/08/2015 17:15	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/087990/15	22/12/2015 16:00	22/12/2015 16:30	USE THREATENING / ABUSIVE WORDS / BEHAVIOUR OR DISORDERLY BEHAVIOUR LIKELY TO CAUSE HARASSMENT, ALARM OR DISTRESS

2016 x 5

CR/033169/16	18/05/2016 22:00	18/05/2016 23:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/057476/16	15/08/2016 15:00	15/08/2016 23:30	BURGLARY OTHER THAN DWELLING WITH INTENT TO STEAL
CR/066236/16	15/09/2016 09:00	18/09/2016 14:00	THEFT IN DWELLING OTHER THAN AN AUTOMATIC MACHINE OR METER
CR/072288/16	11/10/2016 17:35	11/10/2016 17:40	CRIMINAL DAMAGE TO PROPERTY VALUED UNDER £5000
CR/072290/16	11/10/2016 17:35	11/10/2016 17:40	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

2017 x 6

CR/072648/17	11/07/2017 15:25	11/07/2017 15:30	COMMON ASSAULT
CR/061088/17	23/07/2017 19:06	23/07/2017 19:36	COMMON ASSAULT
CR/065376/17	05/08/2017 12:00	05/08/2017 13:00	COMMON ASSAULT
CR/065405/17	05/08/2017 12:30	05/08/2017 12:37	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
CR/084324/17	26/09/2017 20:00	26/09/2017 21:30	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/111694/17	22/12/2017 20:00	22/12/2017 21:00	THEFT - OTHER - INCLUDING THEFT BY FINDING

2018 x 6

CR/052265/18	01/06/2018 00:01	14/06/2018 13:00	HARASSMENT - PUT IN FEAR OF VIOLENCE
CR/050547/18	09/06/2018 19:15	09/06/2018 19:27	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/080947/18	02/09/2018 07:30	02/09/2018 07:40	THEFT FROM A MOTOR VEHICLE
CR/100885/18	27/10/2018 18:30	27/10/2018 19:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/115578/18	14/12/2018 23:00	14/12/2018 23:15	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
CR/119408/18	27/12/2018 16:00	27/12/2018 16:15	THEFT - OTHER - INCLUDING THEFT BY FINDING

2019 x 6

CR/023145/19	15/03/2019 17:30	15/03/2019 18:00	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/024401/19	19/03/2019 12:00	19/03/2019 14:34	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
CR/025838/19	23/03/2019 18:30	23/03/2019 18:50	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/063360/19	15/07/2019 22:00	15/07/2019 22:50	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/065774/19	22/07/2019 22:10	22/07/2019 22:15	WOUND / INFLICT GRIEVOUS BODILY HARM WITHOUT INTENT
CR/065777/19	22/07/2019 22:10	22/07/2019 22:15	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

THE WHITE HART

LOGS AT THE PREMISES SINCE 28 JUNE 2012

DATE & TIME	LOG NO	DAY	DESCRIPTION OF INCIDENT
2012 x 3			
28/06/12 2124 hrs	0825	Thurs	Drunk male refusing to leave. Police attended and gave male words of advice.
05/09/12 1511 hrs	0440	Wed	2 males fighting outside, been chucked out of pub.
01/11/12 0312 hrs	0137	Sat	Ambulance service requested assistance but re-contacted police and advised police assistance no longer required.

2013 X 6

31/03/13 0847 hrs	0315	Sun	Alarm sounding.
02/04/13 2150 hrs	0790	Tues	Female kicking off and refusing to leave. Call taker could hear female in background. Staff concerned as she left with a glass.
26/04/13 2012 hrs	0758	Fri	Female got punched in face twice by another female who was stood in the doorway of the pub and female also bitten by dog. Female caller sounded very drunk. FT/13/2532 refers.
28/06/13 0043 hrs	0027	Fri	Call from ambulance service re a fight in progress. Male with facial injuries. Police attended. Landlord ejected a male, during which he sustained a minor cut to the nose. Lawful ejection. No complaint of assault forthcoming.
12/09/13 1802 hrs	0683	Thurs	Member of staff at White Hart reported that a male was trying to get into a car outside.
24/11/13 1908 hrs	0659	Sun	Female contacted police to advise that she was going to kill herself and asked police to let her kids know. Female sounded to be in drink, speech slurred and stated she was at the White Hart. Police attended and dealt with female. Female identified as vulnerable with health issues and having problems with neighbours.

2014 X 11

01/02/14 2104 hrs	0862	Sat	Caller stated her 14 yr old daughter had just come home from premises, and she and her friends were encouraged in by a group of men and older woman in drink to write on a man's chest. This man was passed out. Caller did not know if the young girls were drinking. Police attended at 2203
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10/02/14 1716 hrs	0546	Mon	hrs and no children were present. Police attended and were informed that the two males had nothing to do with the pub, they had not been inside or consumed alcohol there, but they had been fighting outside and fallen against a window causing it to break. Resident from a nearby homeless shelter had been to the White Hart where someone alleged that he had stolen their wallet.
04/03/14 1622 hrs	0495	Tues	Female called Cindy called police to advise that 2 males had been fighting outside the pub and during the fight a window had been smashed.
30/03/14 0002 hrs	0006	Sun	Male caller stated that he was in the toilets in the White Hart when a male had a gun down the front of his trousers but did not threaten him with it. The caller sounded in drink. Was asked if male was in fancy dress but said no. Later established that male was dressed as a cowboy. Officers drove passed premises at 0034 hrs and could see inside. About half a dozen people inside but no one in fancy dress.
30/08/14 0125 hrs	0058	Sat	Cindy GAFFNEY contacted police and said 3 people outside were kicking off trying to start a fight with staff. A female was trying to smash a window saying that her bag was inside. Police attended at 0154 – "Everyone in drink and no one making sense, no assault and smashed windows. Female has a handbag on her. All been sent on their way."
31/08/14 0026 hrs	0029	Sun	Staff reported that a female had come into the pub asking for help. No name for her. Call taker noted that there was very loud music in the pub and could barely hear the caller. Police attended at 0047 hrs "Spoken to someone here. She doesn't want to give us any detail and has gone back into the pub".
06/09/14 0037 hrs	0038	Sat	999 call received but line cleared as operator was passing details. Person requested police and lots of noise in background so could well be a disturbance. Established that a female had been ejected from premises.
08/09/14 2048 hrs	0786	Mon	Former DPS contacted police advising that a male was outside banging on the windows, he was in a wheelchair and had pulled his trousers down exposing himself. Police attended and dealt with male.
13/09/14 2229 hrs	0927	Sat	Former DPS contacted police as an assault had taken place. The aggrieved was inside with a bloody nose and the female offender was outside. Police attended. Aggrieved did not wish to pursue a complaint. CR/106368/14 recorded and filed.
20/09/14 2025 hrs	0884	Sat	Female stated that she was in premises and really wanted to hurt somebody. Call taker noted that female sounded very drunk. Female named a male that she said she wanted to hurt and then hung up. Police attended and arrested female for assault which took place at the White Hart.
08/11/14 2350 hrs	0943	Sat	Ambulance contacted police as 25 yr old male had been assaulted at premises and offender was still on scene. At 0012 hrs police attended "Couple of drunken idiots larking about, one ended up falling

					over and ended up with a cut on his head which needs treatment at TDH. Will speak to licensee and other parties here".
2015 X 9					
09/01/15	2208 hrs	0757	Fri		Silent 999 call received from premises – no speech, loud noise, no request made, no disturbance heard, possibly dialled in error or knocked off receiver. Call taker rang back 3 times, no answer, line engaged and does not ring. Call taker rang number for 4 th time, line still engaged. No further action taken.
17/01/15	0205 hrs	0086	Sat		Female called police to advise she had had her phone stolen in the White Hart the previous evening.
14/03/15	1956 hrs	0729	Sat		Male called police and advised that a male in a wheelchair had been drinking in the pub and appears paraletic. He is confused as does not know who he is or where he has come from. The caller said he was a customer at the pub and concerned for males welfare. Male in wheelchair dealt with by police and well known to them as vulnerable individual.
15/03/15	0036 hrs	0028	Sun		Male contacted police and advised that he had been assault in the pub. Call taker noted that he was very drunk and slurring his words. He said he was knocked out and was now near Macdonalds. Advised to go to A&E and seek medical attention. Caller contacted the following day but did not want to make a complaint. He stated he couldn't remember anything from last night and doesn't even remember what the offender looked like.
25/03/15	2204 hrs	0775	Wed		Cindy GAFFNEY contacted police and stated two males were fighting and they had moved outside. Both aged 50's and both in drink. Males then got in a car and drove off. "Reporting person said both males in drink – they have been drinking for at least an hour in sig drinking doubles and R/P states they may not be fit to be driving".
13/07/15	1131 hrs	0260	Mon		Female rang police and said that male's wallet had been taken from his pocket.
25/07/15	1823 hrs	0726	Sat		Female caller said that she had just been called by her nephew saying it was kicking off in the White Hart and for her to call the police. Log updated that there was some incident between 2 males and it's been sorted out and there are no issues at the moment. Landlord was not too concerned and think someone rang them mum who called police.
15/08/15	0104 hrs	0087	Sat		Caller stated there was loud noise coming from the premises, believed to only have a licence until 1200 am.
22/12/15	1526 hrs	0471	Tues		Report of 4-5 males fighting in pub. All in drink. Reporting person came out of premises to report incident. CCTV Control Room indicated that a male was on the floor outside premises. Officers arrived. "No one seems to be telling us what has happened here. There has been an argument between X and another male (who is currently restrained in the van as aggressive to police on arrival). Males has come outside and X has started fitting outside. No reports of punches thrown.

					Serious licensing breaches here – persons here are ridiculously intoxicated.” Premises were requested to voluntarily close which they did at 1620 hrs.
2016 X 5					
19/04/16	1905 hrs	0753	Tues		Ambulance service reported they were attending an assault whereby 2 persons have been assaulted, 1 being knocked unconscious. Offender had left scene. Ambulance service did not have any names of aggrieved or offenders. No resources available due to another on-going major incident.
23/07/16	2220 hrs	1089	Sat		Caller stated that a male and female were arguing and pushing each other outside the premises. The male screamed “Fuck off” and the female shouted “I’m gonna stab you”. Caller did not see any weapons. Male now kicking off at a couple of other people. He tried to walk into the pub to follow the female but 2 people have stopped him going in. Caller hung up as she was scared they would realise she was talking to the police. CCTV monitored premises. Police tried ringing premises but telephone does not receive incoming calls. Officer rang caller who stated that the male and female are still in the premises. They were not arguing at that time but the reporting person thinks it will kick off again. The reporting person then said she was leaving the premises as she felt very uncomfortable with the couples’ behaviour. At 2340 hrs officers attended and spoke to licensee who did not know what was going on and everything was good natured. No one in the bar knew anything.
11/10/16	1741 hrs	0622	Tues		Caller stated she had been attacked by a female called Jane in the toilets of the pub. Jane had also attacked the caller’s friend who has a cut to her head and is bleeding. Caller’s friend was scared to leave the toilets. Officers attended at 1901 hrs “Drunken persons – have details for a CC (crime complaint)”
21/10/16	2231 hrs	0927	Fri		Male caller said that he had been down town and had a few beers and he is now at the White Hart. Another male has stolen his coat. He said that if the police don’t hurry up he will go mad. Call taker described the male as being very drunk. Further call received from male who was shouting and swearing and demanding officers attend immediately. Would not allow call taker to speak and each time attempt made to talk the reporting person started swearing. Further call received from male threatening to smash the pub up and being extremely abusive. Police attended at 0008 hrs but male was not there.
08/11/16	1731 hrs	0530	Tues		Call received from woman heavily in drink who said she had been hit. Call taker noted that she is so intoxicated it is hard to make out what she is saying, but she said she needed to get out of there to slit her wrists and then the line cleared. At 1740 hrs a call was received from the landlord called Paul “Female has been kicking off all day being nuisance”. The call taker noted there was lots of shouting

and background noise. At 1743 hrs police attended. "Female just had too much to drink and landlord doesn't want her there so FT30L will take her home".

2017 X 9

30/01/17	1904 hrs	0658	Mon	Alarm activation
15/03/17	1924 hrs	0713	Wed	Caller is security at Macdonalds near the premises. He has been observing activity at the premises and there is a male at a table with a female and the male is acting very aggressively towards the female, waving his arms and raising his voice. Female is retorting but male looks like he might hit her and he is getting in her face.
23/03/17	1723 hrs	0602	Thurs	Keyworker from Leonard Stocks contacted police re a resident who has been on the phone slurring his words very much in drink and talking erratically. Resident is not known for drinking but is in low mood and on medication. Key worker phoned White Hart and spoke to Cindy GAFFNEY who knows the male by his first name and knows that he lives in the hostel. She confirmed he is currently at the bar and not causing any concern. She said he had had 2 drinks and is not drunk. Key worker advised to ring the resident and gauge how he is.
06/05/17	1640 hrs	0597	Sat	Caller advised that there is a male at the White Hart now kicking off and causing a disturbance as he is looking for a bag of amphetamine that he dropped there and now can't find. Caller is afraid of him and wants to be anon. Caller stated she was in the toilet and scared to leave. Police attended at 1805 hrs and spoke to a male who had a very small lock knife on him. Knife seized.
05/06/17	1955 hrs	0873	Mon	Female reported that he ex kicked her door in a couple of days ago and he has now taken her keys and won't give them back. She said she was in the White Hart and so is her ex. Female then rang back and said her ex had given her the keys but she has now left the pub and he is following her. Police attended and noted that there had been a verbal argument between the caller and her partner whilst in drink. Female taken home.
01/07/17	1815 hrs	0767	Sat	Caller said that there was a fight at the back of the pub and noises of furniture breaking coming from the White Hart, that bouncers are involved and have removed one person. Police attended at 1823 hrs and said that there had not been any assault, just vocal, and everyone had thinned out.
05/08/17	1237 hrs	0464	Sat	Hysterical female requesting police saying that men dragged her out of the pub, crying and saying she is bruised. Sounded very drunk. Said she had lost at a game of pool and they threw her out. Call received from a barman who stated the female was still screaming and shouting in the street. Female then smashed a window with a chair. Barman locked front door of pub. Female then picked up a beer keg and put that through the window.

14/08/17	1537 hrs	0551	Mon	<p>Caller stated she is at premises and had been attacked 15/20 mins ago and also last night by a female she met the day before at another pub. Caller stated she was injured but did not want an ambulance. In the attack 20 mins ago the caller said the female slammed her against the wall and kicked her when she was down on the floor and has a cut and swollen eye. Female left premises and area.</p>
18/11/17	1534 hrs	0565	Sat	<p>Female called police complaining that 30 mins ago she was in the pub when a male in the pub propositioned her and when she refused he called her a "fat c-*. He then walked out of the pub. She also said that this male deals drugs from the pub.</p>

2018 X 8

20/02/18	1832 hrs	0665	Tues	<p>Call from ambulance service re a male who had overdosed and was violent. Officer spoke to sister of the male who said that she was no longer at the premises but the male had split up from his girlfriend and was phoning her and he is quite aggressive and drunk and he said that he had overdosed and was in a room above the pub saying that if anyone turned up to help him he would batter them.</p>
09/06/18	1921 hrs	0801	Sat	<p>Personal attack alarm activated. CCTV noted 2 males fighting outside the premises.</p>
09/06/18	1930 hrs	0806	Sat	<p>Personal attack alarm activated. Officer resetting the box.</p>
09/06/18	1932 hrs	0808	Sat	<p>Personal attack alarm activated. Officers already on scene.</p>
14/06/18	0254 hrs	0058	Thurs	<p>Email received from female who said about two weeks ago in the White Hart a female had threatened her and made a threat to headbutt her.</p>
18/06/18	1750 hrs	0645	Mon	<p>Personal attack alarm activated. False activation.</p>
18/06/18	1756 hrs	0652	Mon	<p>Personal attack alarm activated. False activation.</p>
20/06/18	1338 hrs	0426	Wed	<p>Cindy GAFFNEY contacted police re threats made to her by a male. Due to these threats a personal attack alarm had been installed by police.</p>

2019 X 8

01/01/19	0144 hrs	0202	Tues	<p>Female reporting that she had been kicked out of the White Hart but wants to get back in to get her coat back. She stated that she had been manhandled and had marks on her body. She was told to ring 101 to report the matter but said she had mental health issues and would jump from the car park if she doesn't get her coat back. Officers attended and took the female home.</p>
15/03/19	1759 hrs	0666	Fri	<p>A 30 yr old male has been assaulted, now fitting. Security guard on scene. Officers attended and described incident as serious assault. Decision made to evict occupants of the pub to see if offender could be identified. Established that male was assaulted outside but hit his head on landing and this</p>

				triggered a fit as male suffers with epilepsy. Scene of Crime requested. Log of all entry/exit to be kept. Incident was being treated as a major incident.
23/03/19 1846 hrs	0771	Sat		2 males assaulted member of bar staff, and walked off towards Macdonalds.
26/04/19 2115 hrs	0800	Fri		Male has been kicking off inside the pub, is very intoxicated. Not currently trying to fight but keeps trying to start fights with different people.
23/05/19 1925 hrs	0879	Thurs		Reporting person said that 10 males are fighting outside the White Hart, but now moving towards Leonard Stocks. Officers located a male with a bloody nose but he did not want to talk to them.
15/07/19 2220 hrs	0952	Mon		Caller was walking past premises when she was advised by someone not to go near the pub as someone in there had broken up a pool cue and was going to fight people. Lots of shouting and screaming coming from inside. Security guard from Macdonalds attended and said there is an irate male inside, bit of pushing and shoving, female picked up pool cue but put it down again. Male hit with pool ball. Victim taken to Torbay Hospital due to head injury.
15/07/19 2226 hrs	0959	Mon		3 males kicking off in the pub, threatening each other and refusing to leave. Duplicate log re above incident.
22/07/19 2212 hrs	0975	Mon		Cindy GAFFNEY contacted police stating "My pub is getting smashed up. One behind the bar, I'm trying to restrain and I'm on my own". Huge amount of background noise, males shouting and rukus, very hard to be heard and hear the caller. Officer spoke to landlady, covered in blood, doesn't know who's. She has locked everyone inside to try and control conversation. Quite a lot of blood. Officer spoke to bar lady - offender is possibly one from last Monday and another male who was arrested. One male smashes a glass into the others face and male retaliates causing the injuries, severe laceration to his nose. Male with injury not willing to give much, is continuation of last week, unwilling to name anyone or attend hospital. Other male left and had cut to his neck possibly from glass. Officers trying to locate this male for a welfare check. Log was updated at 2353 hrs indicating that the male with a deep laceration to his nose also cannot see out of left eye at this time and it is not reacting to light. He has bleeding his left eye, causing pressure to build up in his eye. Doctors are quite concerned and are admitting him for the night, giving him some meds to try to bring the pressure down. He is to be seen by an ENT specialist for his nose. He is waiting for x ray and CT scan".



Alcohol / Licensing Information Form

File No.:	Computer URN: 758 26/04/2013	Minute No.:
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 26/04/2013 Time: 2020hrs
OIS Ref.: 758 26/04/2013	Crime No.: FT/13/2532
Name of premises (where applicable): WHITE HART INN	
Address: TEMPERANCE STREET, TORQUAY	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS): XXXXXXXXXX	
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive Other:	
Log refers to a report of an assault. Female aggrieved was assaulted within the premises from another patron to the premises. Offender was known to aggrieved.	
There was single member of staff working who intervened and removed offender who had a dog with her, from the premises. Offender had left prior to police arrival. Aggrieved had minor injuries including a minor dog bite to leg. A complaint has been made and recorded.	
The barman and DPS who turned up after the incident were helpful and were able to operate CCTV there and then for officers to view. DPS was unable to burn it off there and then but would provide it the following day. DPS did state that in order to burn off the footage we required the system would have to be paused and would not record anything further until he had burnt off what we needed?????	
Submitted by: Name: Adam FAIRCLOUGH	Force No.: 11302
Signed: A. FAIRCLOUGH	Date: 26/04/2013 Time: 2350
Officers present at inspection:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)?
(It should be displayed in the public area) Yes No
2. Premises Licence (complete) produced to officers?
(A constable can request to see full licence) Yes No

Crime and Disorder:

1. Any violence inside / outside premises? Yes No
2. Any public order inside / outside premises? Yes No
3. Any evidence of drugs found inside / outside premises? Yes No
4. Any drinks promotions in operation at time of visit? Yes No
5. Any evidence of excessive drunkenness? Yes No

Public Safety:

1. CCTV on premises? Yes No
Incident captured? Yes No
Image quality? Good Poor Other:
Working at time of visit? Yes No
Staff able to download? Yes No
2. Door staff on duty? Yes No If Yes, number:
SIA licensed? Yes No Licence displayed? Yes No
3. Do the premises look overcrowded? Yes No
4. Method of checking the customer numbers:
5. Radio system in use? Yes No
6. Tables / glasses kept tidy? Yes No
7. Any smoking inside premises? Yes No

Public Nuisance:

1. Any noise or nuisance outside of premises? Yes No
2. Any smokers standing outside of premises? Yes No
3. Any excessive litter / debris outside of premises? Yes No

Protection of Children:

1. Any underage offences detected on the premises? Yes No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? Yes No

Any other information:

SMART Julie 50403

From: SMART Julie 50403
Sent: 29 April 2013 13:18
To: STOKES Georgina 12903
Subject: RE FT/13/1982 RESTRICTED

Georgina

When you were dealing with the above crime, alleged sexual assault at White Hart, we discussed the matter in my office and I stated that CCTV isn't a condition on the licence but the premises may have. You then told me that Mr ██████ had stated in interview that the premises don't have CCTV. This crime has now been NFA'd.

Today I have received an L10 from PC FAIRCLOUGH (copy attached), which clearly indicates the premises does have a CCTV system.

It's very unlikely that footage for your incident will still be on the system, but just wanted you to know as Mr ██████ was obviously very plausible during interview even though he was lying!!!!



White Hart Inn
260413.doc

Regards

Julie Smart
Torbay Police Licensing Officer
Tel: 01803 218900

[Click on this to see all TENS in your area](#)

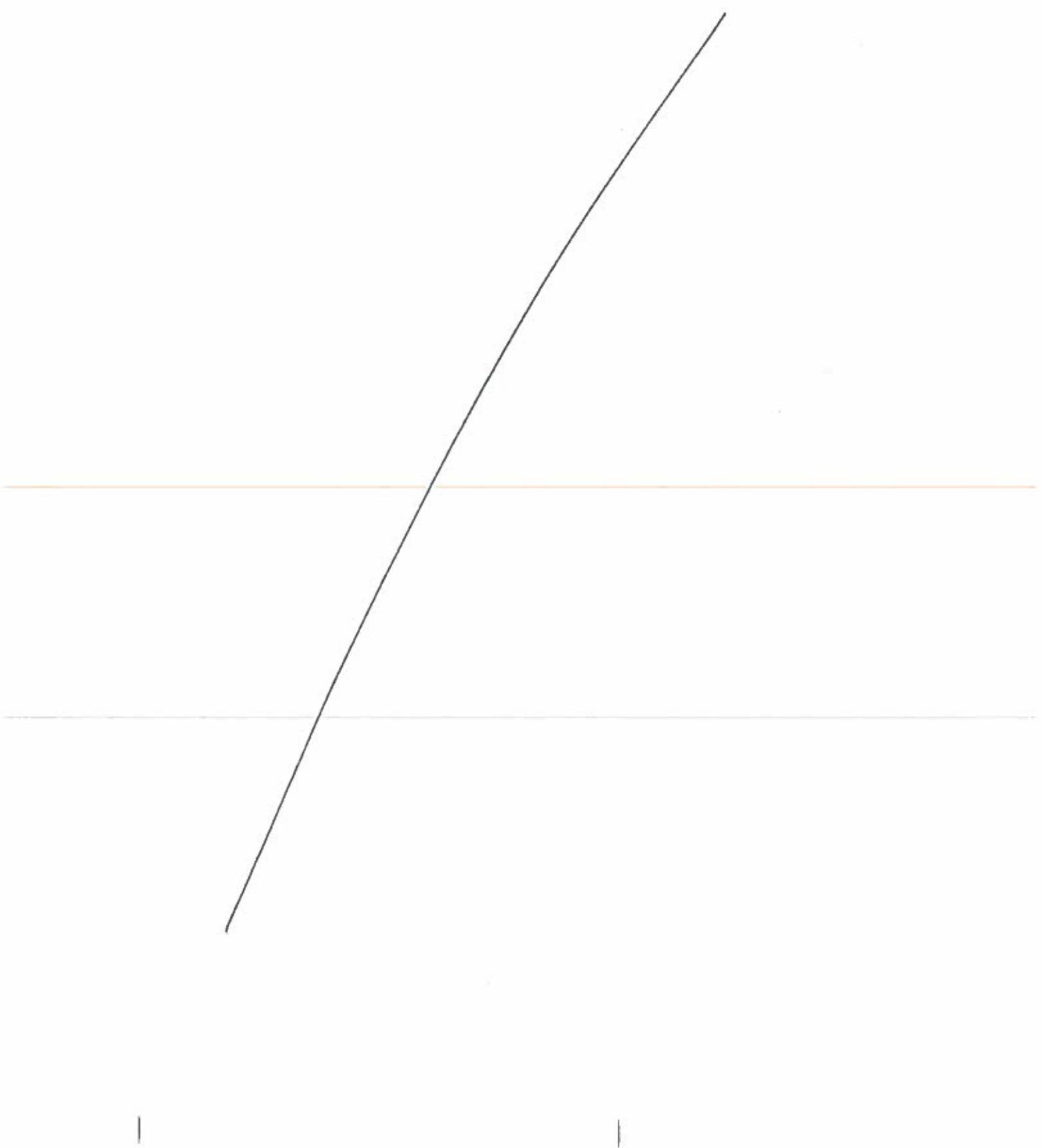
From 24 October 2011 Licensing Teams will be working within a new structure, please note our new contact details for all applications, correspondence and administrative functions:

Licensing Department (East), Devon and Cornwall Police HQ, Middlemoor, Exeter, Devon EX2 7HQ

Tel: 01392 452225

Fax: 01392 452447

Email: licensingeast@devonandcornwall.pnn.police.uk



File No.:	Computer URN:	Minute No.:
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To be completed for any incident or for information on any licensed premises. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Name of premises: The White Heart	
Address: TEMPERANCE STREET, TORQUAY	
Report type: <input checked="" type="checkbox"/> Visit <input type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 12/10/2013 Time: 0850hrs
OIS Ref.: N/A	Crime No.:
Brief summary / action taken (if not recorded elsewhere):	
<p>On Tuesday 10/12/13 at 1500hrs PC 2671 COLLINGS conducted a licensing visit at THE WHITE HEART in TORQUAY in company with PCSO 30485 HUNT. XXXXXXXXXXXXXXXXXXXX introduced herself as the acting manager and only member of staff on duty. There were approximately 10 customers inside the pub who seemed heavily in drink. XXXXXX was friendly, welcoming and very happy to speak with Police. XXXXXX explained that the pub does not have CCTV. When asked to produce the full premises licence she was unable to.</p> <p>Earlier in the day a well known nominal who is currently very active in shoplifting in TORQUAY was seen to enter the pub for a brief period of time and then leave. He was seen to do this several times throughout the day and it is suspected that he is trying to offload stolen goods inside, however there was no evidence of this during my visit. Other nominals known for shoplifting have also been seen frequenting the pub for short periods of time in recent weeks.</p> <p>It is also evident that customers are drinking on the street outside the pub when going outside to smoke.</p>	
Submitted by: Name: PC COLLINGS	Force No.: 12671
Signed: PC COLLINGS	Date: 12/10/2013 Time: 0850hrs
Action taken by Licensing Unit:	
Licensing officer:	
Forwarded to Daily Tasking:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Officers present at inspection: PC 2671 COLLINGS PCSO 30485 HUNT	
Administration:	
1. Designated Premises Supervisor (DPS) on the premises? Name of DPS (or person in charge if no DPS): DIANE DIXON <input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive <input type="checkbox"/> Other:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2. Premises Licence (summary displayed)? (It should be displayed in the public area)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3. Premises Licence (complete) produced to officers? (A constable can request to see full licence)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Crime and Disorder:	
1. Any violence inside / outside premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2. Any public order inside / outside premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3. Any evidence of drugs found inside / outside premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4. Any drinks promotions in operation at time of visit?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5. Any evidence of excessive drunkenness?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Public Safety:	
1. CCTV on premises? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Incident captured? <input type="checkbox"/> Yes <input type="checkbox"/> No Image quality? <input type="checkbox"/> Good <input type="checkbox"/> Poor <input type="checkbox"/> Other:	Working at time of visit? <input type="checkbox"/> Yes <input type="checkbox"/> No Staff able to download? <input type="checkbox"/> Yes <input type="checkbox"/> No
2. Door staff on duty? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If Yes, number: SIA licensed? <input type="checkbox"/> Yes <input type="checkbox"/> No	Licence displayed? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3. Do the premises look overcrowded?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4. Method of checking the customer numbers: NONE	
5. Radio system in use?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6. Tables / glasses kept tidy?	<input type="checkbox"/> Yes <input type="checkbox"/> No
7. Any smoking inside premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Public Nuisance:	
1. Any noise or nuisance outside of premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2. Any smokers standing outside of premises?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3. Any excessive litter / debris outside of premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Protection of Children:	
1. Any underage offences detected on the premises?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2. What proof of age policy is operated in the premises?	
3. How is this publicised?	
4. Do staff appear trained in proof of age?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

SMART Julie 50403

From: SMART Julie 50403
Sent: 12 December 2013 12:29
To: COLLINGS Lee 12671
Subject: WHITE HART, TORQUAY RESTRICTED

Lee

Thanks for your L10 concerning your recent visit to the White Hart. I found it interesting to note that [REDACTED] stated that there is no CCTV in the premises as I went in there on 19/08/13 and spoke to a male named [REDACTED] and female called [REDACTED] who both explained that CCTV is in place but is to be upgraded with additional camera's being installed. [REDACTED] stated that he is a partner in the business but the Designated Premises Supervisor is a male named [REDACTED]. At the time of that visit I remember seeing at least one camera within the bar area.

Also on 26/04/13 there was an incident there. The premises were under different management at the time, but CCTV was downloaded and handed to CID.

Therefore I suggest you pay them another visit, check for camera's whilst in there and request that they give you CCTV footage within 7 days. If they are not willing to provide footage, or cannot produce the footage within that time, you could then consider seizing the hard drive/recorder. The premises does not have to have CCTV as it is not a condition on the licence (due to the hours it opens), but if they have got it and do not co-operate with you, then we can demonstrate that they are not acting responsibly and co-operating with the police, which ultimately will impact on the licensing objectives.

[REDACTED] came to see me a day or two ago and expressed concerns re this premises. If we can obtain CCTV footage of someone off-loading stolen goods in there with the knowledge of staff, I will be able to take firm action in respect of this with Admiral Taverns.

Please can you keep me updated re this.

Thanks

Julie Smart
Torbay Police Licensing Officer
Tel: 01803 218900

[Click on this to see all TENS in your area](#)

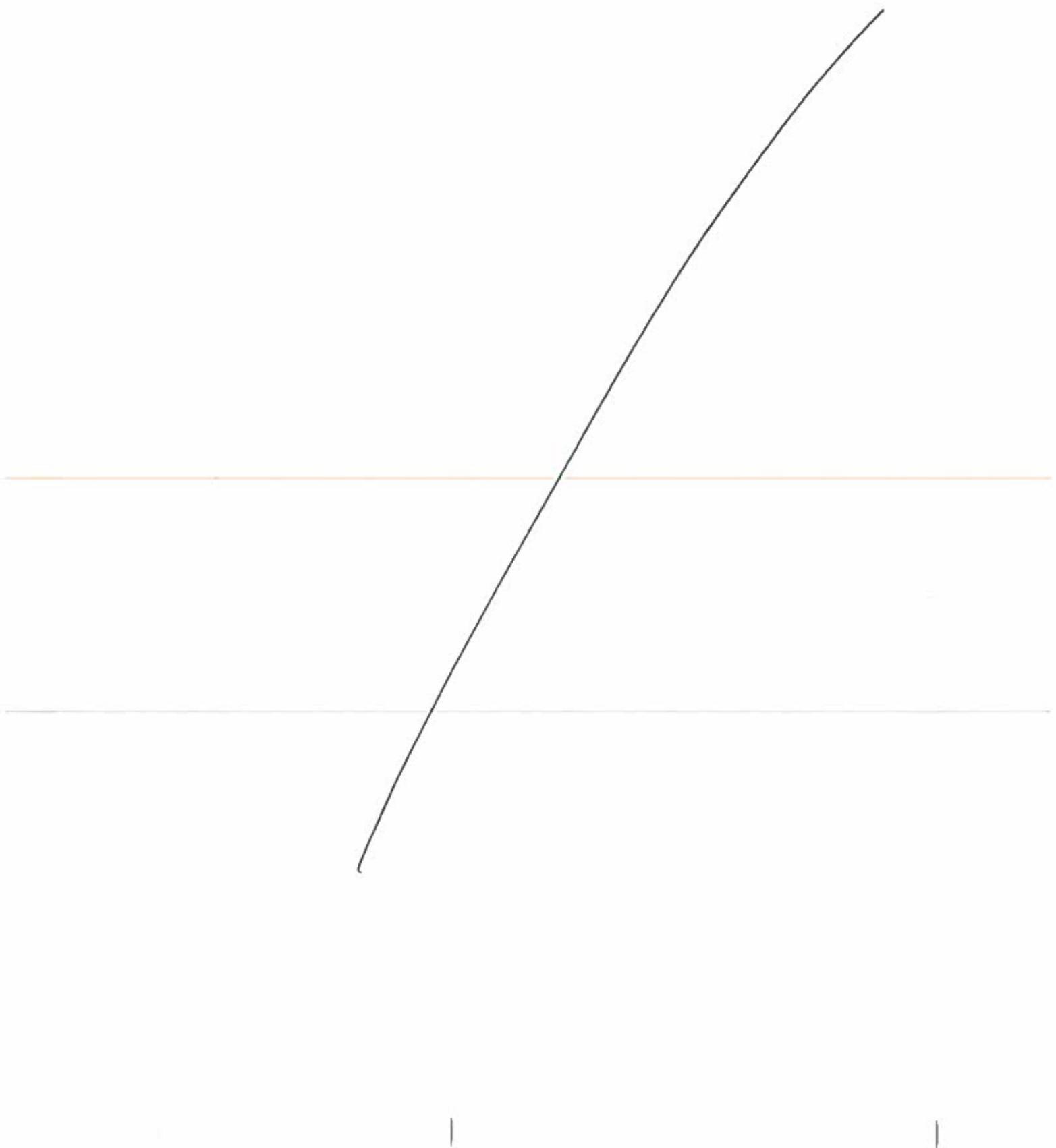
From 24 October 2011 Licensing Teams will be working within a new structure, please note our new contact details for all applications, correspondence and administrative functions:

Licensing Department (East), Devon and Cornwall Police HQ, Middlemoor, Exeter, Devon EX2 7HQ

Tel: 01392 452225

Fax: 01392 452447

Email: licensingeast@devonandcornwall.pnn.police.uk





Alcohol / Licensing Information Form

File No.:	Computer URN:	Minute No.:
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 13/09/14 Time: 2251
OIS Ref.:	Crime No.: CR/106368/14
Name of premises (where applicable):	
Address: WHITE HART INN, TORQUAY	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS): XXXXXXXXXX	
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive Other:	
CALLED TO AN INCIDENT OF ASSAULT IN THE PUB, OFFENDER GIVEN A SEC 27 DIRECTION TO LEAVE	
Submitted by: Name: MURPHY	
Signed: S MURPHY	
Date: 15/09/14	Force No.: 3993
	Time: 1006
Officers present at inspection:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? Yes No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers? Yes No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? Yes No
2. Any public order inside / outside premises? Yes No
3. Any evidence of drugs found inside / outside premises? Yes No
4. Any drinks promotions in operation at time of visit? Yes No
5. Any evidence of excessive drunkenness? Yes No

Public Safety:

1. CCTV on premises? Yes No
Incident captured? Yes No
Image quality? Good Poor Other:
Working at time of visit? Yes No
Staff able to download? Yes No
2. Door staff on duty? Yes No If Yes, number:
SIA licensed? Yes No
Licence displayed? Yes No
3. Do the premises look overcrowded? Yes No
4. Method of checking the customer numbers:
5. Radio system in use? Yes No
6. Tables / glasses kept tidy? Yes No
7. Any smoking inside premises? Yes No

Public Nuisance:

1. Any noise or nuisance outside of premises? Yes No
2. Any smokers standing outside of premises? Yes No
3. Any excessive litter / debris outside of premises? Yes No

Protection of Children:

1. Any underage offences detected on the premises? Yes No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? Yes No

Any other information:

File No.:	Computer URN:	Minute No.:
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To be completed for any incident or for information on any licensed premises. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

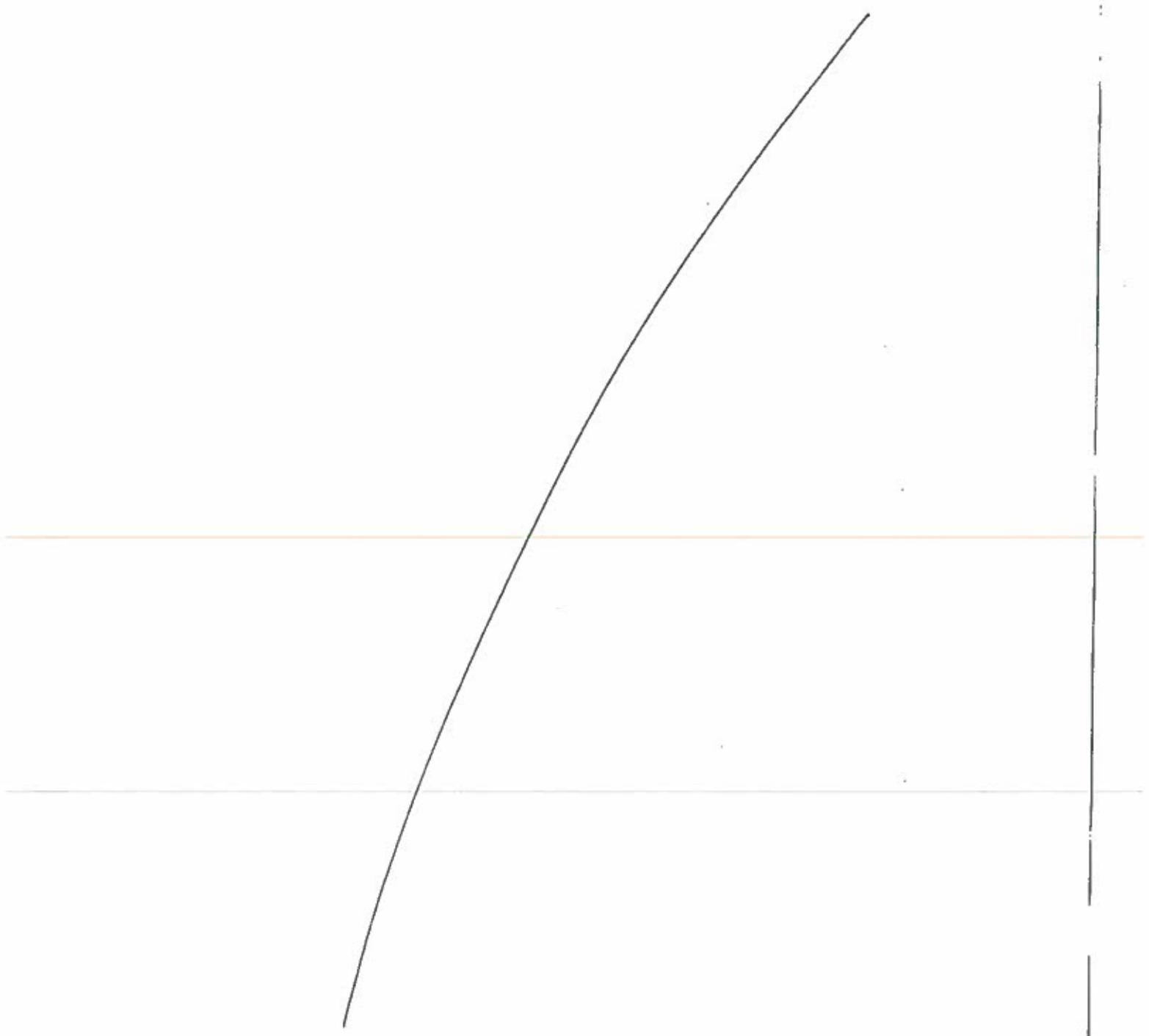
- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Name of premises: The White Hart public house	
Address: temperance street, torquay	
Report type:	<input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other
OIS Ref.: 943 08/11/2014	Crime No.:
Brief summary / action taken (if not recorded elsewhere): police called by ambulance to male who had hit the back of his head. the initial report was that the male had been attacked and that the offender was still on scene. the correct version was that two friends had been out drinking heavily and went outside the pub to get some air and possibly move to another pub. when outside the pub they were playing about and one of them fell backwards hitting his head on the ground.	
Submitted by: Name: DERBYSHIRE	Force No.: 11824
Signed: G. DERBYSHIRE	Date: 09/11/2014 Time: 04:12
Action taken by Licensing Unit:	
Licensing officer:	
Forwarded to Daily Tasking:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Officers present at inspection:			
Administration:			
1. Designated Premises Supervisor (DPS) on the premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS):			
<input type="checkbox"/> Helpful	<input type="checkbox"/> Unhelpful	<input type="checkbox"/> Obstructive	<input type="checkbox"/> Other:
2. Premises Licence (summary displayed)? (It should be displayed in the public area)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Premises Licence (complete) produced to officers? (A constable can request to see full licence)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Crime and Disorder:			
1. Any violence inside / outside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. Any public order inside / outside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Any evidence of drugs found inside / outside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
4. Any drinks promotions in operation at time of visit?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
5. Any evidence of excessive drunkenness?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Public Safety:			
1. CCTV on premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Working at time of visit? <input type="checkbox"/> Yes <input type="checkbox"/> No
Incident captured?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Staff able to download? <input type="checkbox"/> Yes <input type="checkbox"/> No
Image quality?	<input type="checkbox"/> Good	<input type="checkbox"/> Poor	<input type="checkbox"/> Other:
2. Door staff on duty?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, number:
SIA licensed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Licence displayed? <input type="checkbox"/> Yes <input type="checkbox"/> No
3. Do the premises look overcrowded?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
4. Method of checking the customer numbers:			
5. Radio system in use?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
6. Tables / glasses kept tidy?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
7. Any smoking inside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Public Nuisance:			
1. Any noise or nuisance outside of premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. Any smokers standing outside of premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Any excessive litter / debris outside of premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Protection of Children:			
1. Any underage offences detected on the premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. What proof of age policy is operated in the premises?			
3. How is this publicised?			
4. Do staff appear trained in proof of age?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	



B. Administration:

B1 Premises licence summary displayed? (It should be displayed in the public area) *Not seen* Yes No

B2 Premises licence (complete) provided to officers? (A constable can request to see full licence) Yes No

B3 Any comments about the conduct of DPS / duty manager?

Cooperating

*WAS DRINKING & SMOKING IN JUST SHOWS WHEN ARRIVED.
ASKED HIM TO PUT TOP ON + NOT DRINK OR SMOKE DURING VISIT*

B4 Any breach of licence conditions?

None seen

C. Capacity:

C1 Number of customers at present time? *Customer arrived. 10 when left*

C2 Actual capacity: ~~50~~ - *allowed 50.*

C3 How was this calculated (e.g. clickers / tickets)? *Sight*

C4 Do the customers pay a fee to enter? Yes No

C5 If Yes, how much?

C6 How is access between floors or different areas controlled? *N/A.*

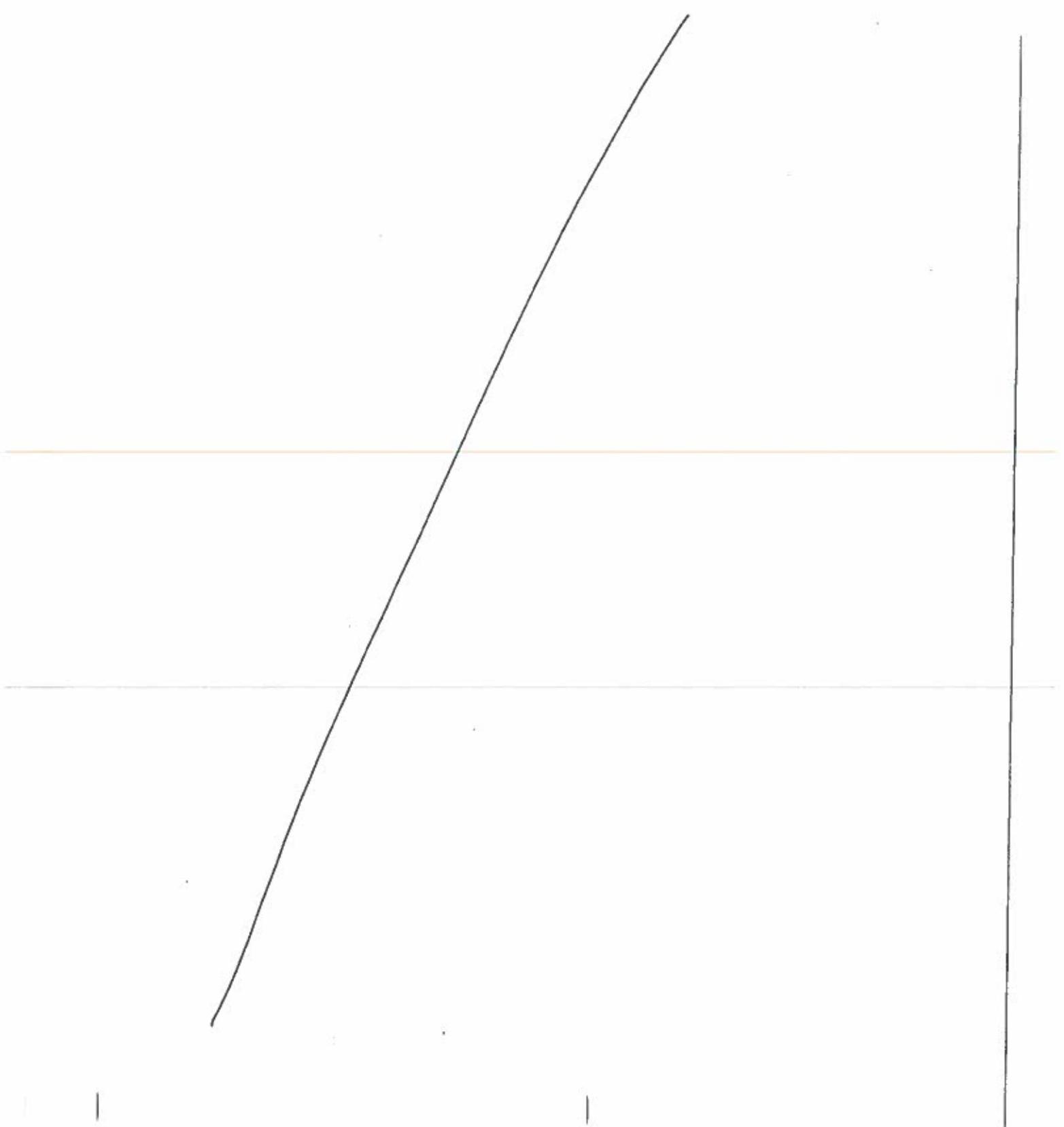
C7 Any other comments:

PROB

D. Door Supervisors: *N/A*

D1 Number of door supervisors:

Name	Badge No.	Badge Worn?	Comments
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
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		<input type="checkbox"/> Yes <input type="checkbox"/> No	
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		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	



D. Door Supervisors – Continued

D2 SIA Licensed? Yes No

D3 Licence displayed (badge)? Yes No

D4 Name of head doorman:

D5 Name of door company:

D6 Signing in and / or incident book checked? Yes No

Comments:

D7 Is there a search (on entry) policy? Yes No

Give details:

D8 What happens to any weapons that may be seized during searches?

D9 What happens to any drugs that may be seized during searches?

D10 Are details of any items seized recorded in the incident book or a register? Yes No

E. CCTV:

E1 Does the premises have a CCTV system? Yes No

E2 Was the CCTV working at time of visit? Yes No

E3 Was any relevant incident captured? Yes No

E4 Are entrances / exits covered by CCTV? Yes No

WILL INSTALL

NIA.

IT

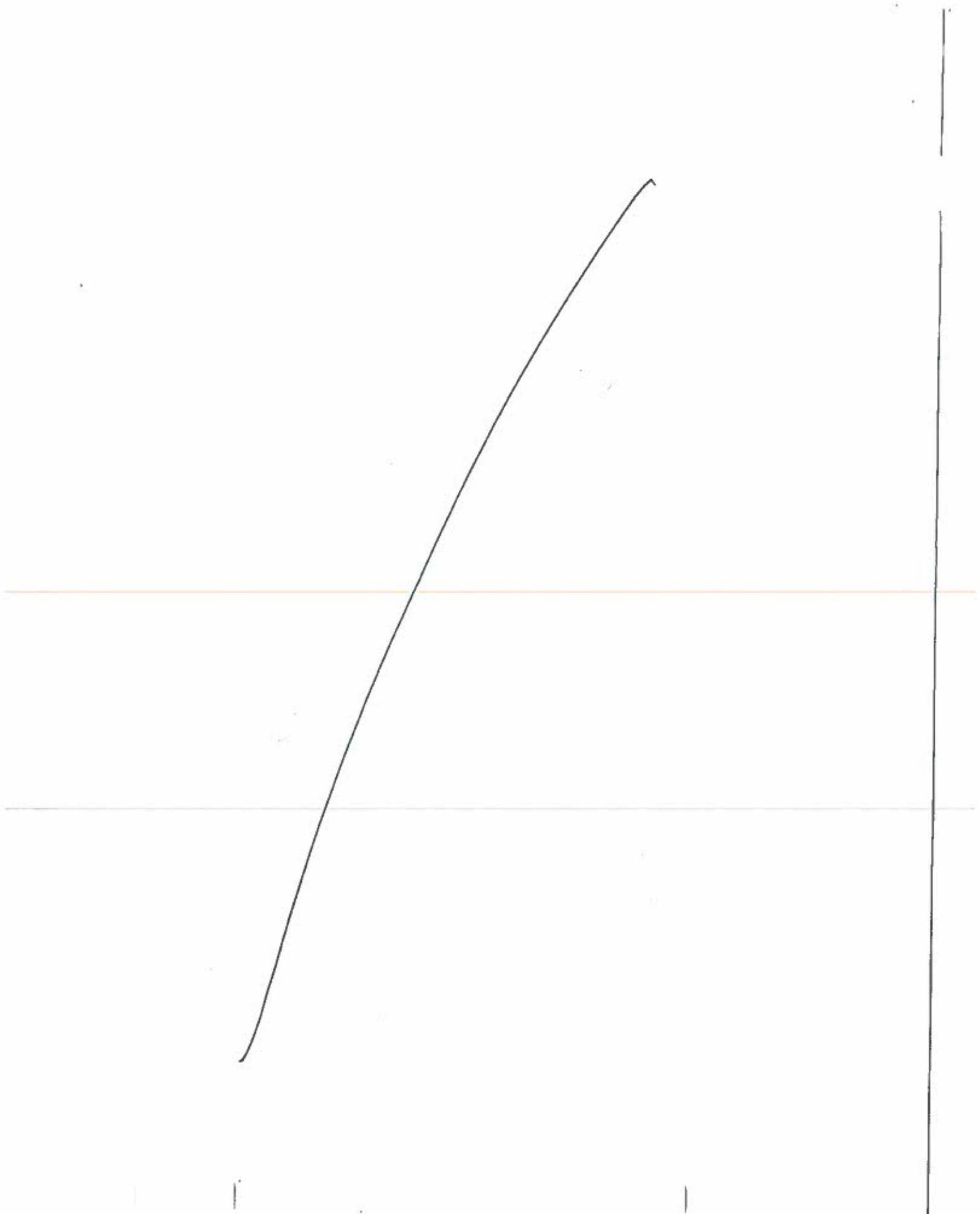
RELIES

SOON

RELIES ON COUNCIL

CCTV DOES NOT APPEAR TO BE A LICENCE CONDITION

CCTV outside



E. CCTV - Continued:

- E5 Does it have an audio recording facility? Yes No
- E6 Are staff able to download? Yes No N/A.
- E7 Image quality: Good Poor Other (too far away / out of focus):
- E8 Any comments:

F. Staff:

- F1 How many bar staff working? ~~3~~ + MISS GANNON,
- F2 How many glass collectors? NONE. NOT WORKING TONIGHT
- F3 Any comments:

G. Drunkenness:

- G1 Any evidence of excess drunkenness? Yes No
- G2 Any drinks promotions in operation at time of visit (record details)? Yes No
- G3 Does premises have promotions staff handing out leaflets / flyers? Yes No
- G4 Any comments:

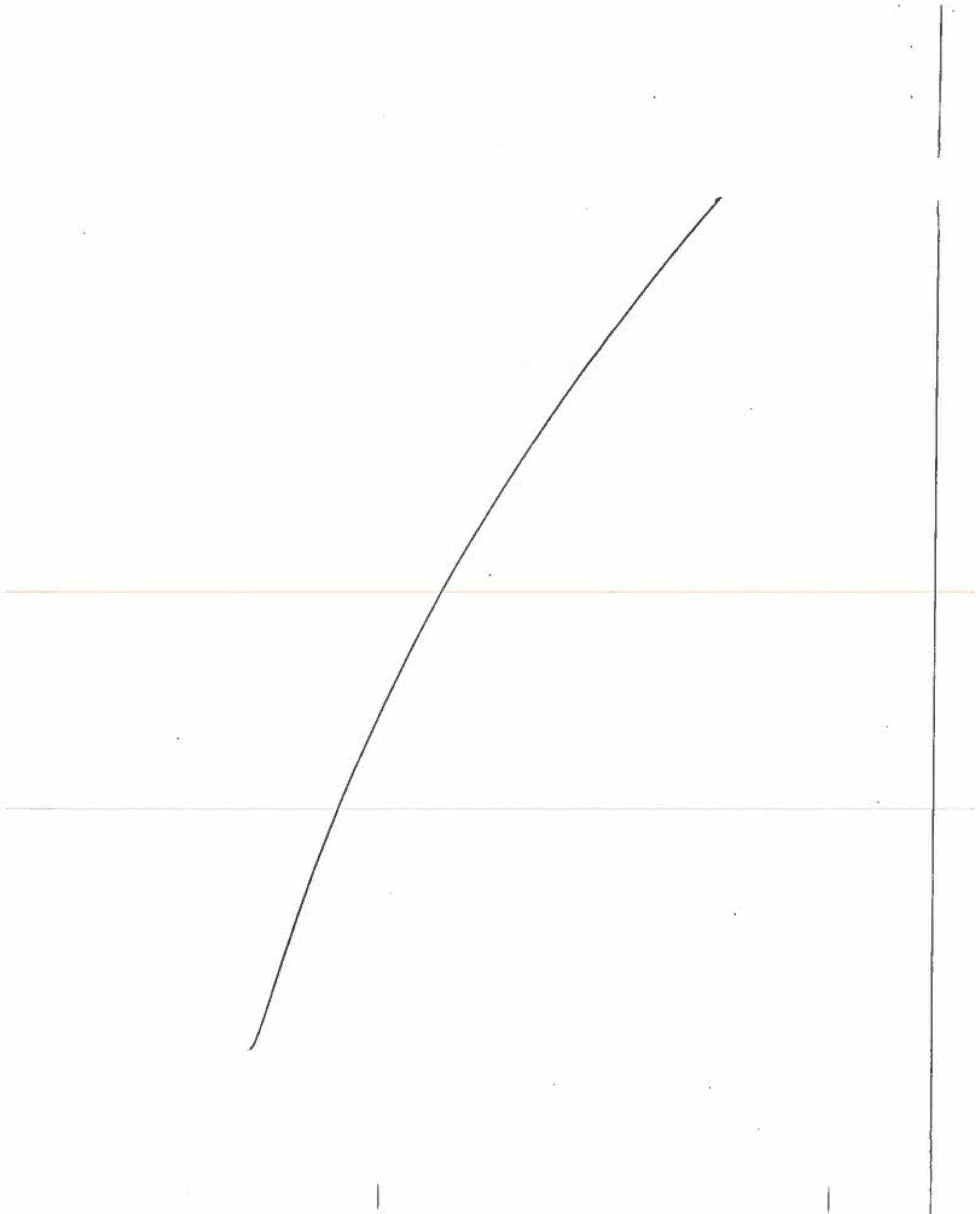
1) Jager 3 x £5 - this was advised by ~~staff~~

2) Free shot^{spirit} with each song on Karaoke - not advised during visit.
observed on sign behind bar.

H. Crime and Disorder:

- H1 Any violence inside / outside premises? Yes No
- H2 Any public order inside / outside premises? Yes No
- H3 Any drugs found inside / outside premises? Yes No
- H4 Any anti-drug or drug awareness posters displayed? Yes No
- H5 Do the premises have a drugs safe or drugs amnesty box? Yes No
- H6 Any comments:

Incidents outside but not related to pub.
A couple had a fight near Hop & Grapes but had left here. DC involved + took statement



J. Crime and Disorder:

J1 Nite net radio or similar radio communications used? Yes No

J2 Who was in possession of the radios?

J3 Are tables cleared of empty glasses? Yes No

J4 Is dance floor clear of glasses / bottles? Yes No Not applicable

J5 Are polycarbonates or safety glasses used on premises? Yes No

J6 Any comments:

Key & Grapes link in by mobile phone - if kick people out they advise each other.

K. Public Nuisance:

K1 Any disorder outside of premises? Yes No

K2 Any noise or nuisance outside of premises? Yes No

K3 Any excessive litter / debris outside of premises? Yes No

K4 Any comments:

Strong on no one drinking outside

L. Protection of Children from Harm:

L1 Any person underage detected on the premises? Yes No

L2 What proof of age policy operates on the premises?

L3 Are signs displayed asking for proof of age? Yes No

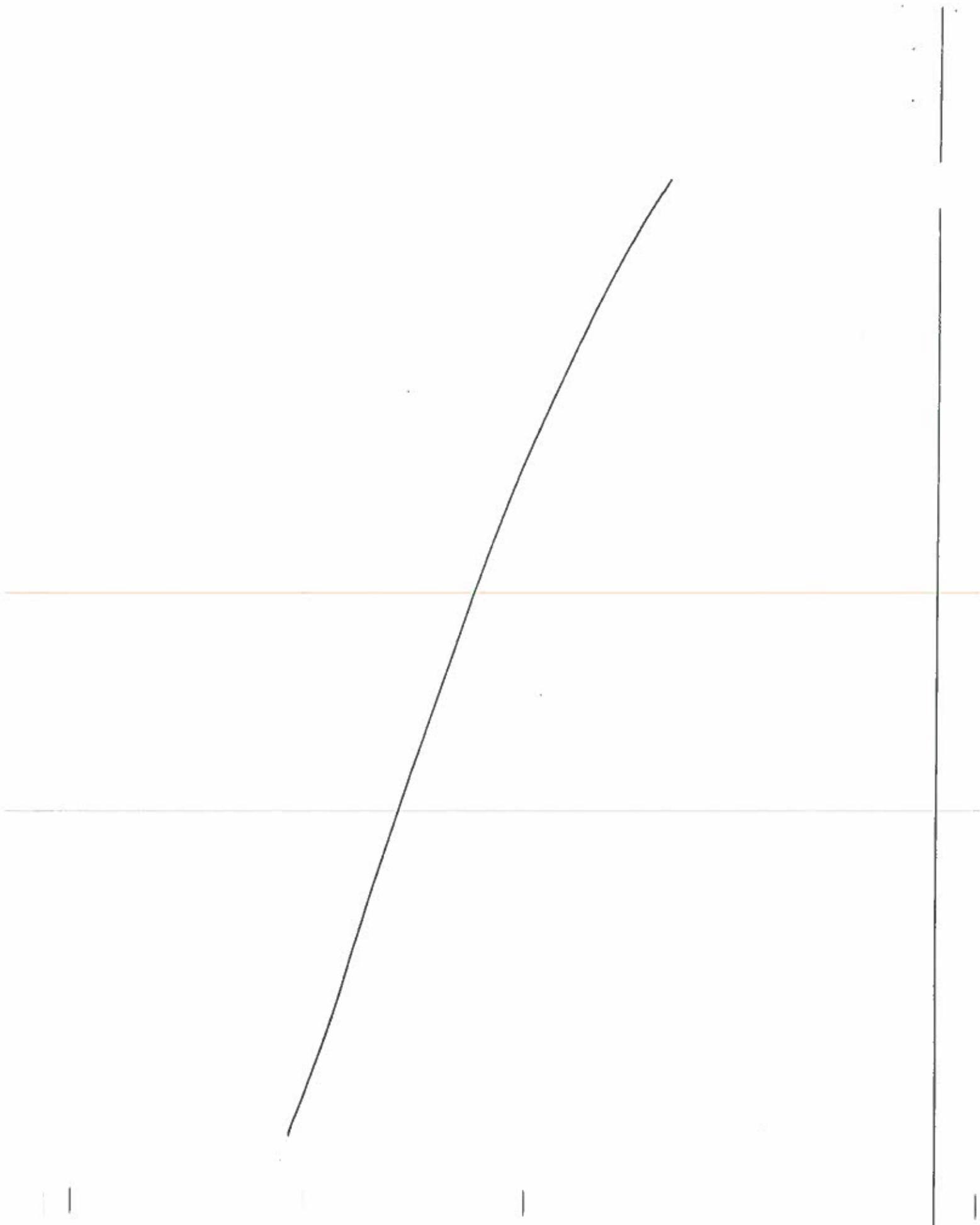
L4 If displayed, how is policy enforced?

challenge 21 + bar staff aware of proof of age documentation required

L5 Do staff appear trained in proof of identity policy? Yes No

L6 Any comments:

Paper work @ a school + check ages.



M. Smoking:

M1 Was there anyone smoking inside the premises? Yes No

M2 Are 'No Smoking' signs displayed? Yes No

M3 Where do customers go to smoke? *outside front door*

M4 Do these customers cause any obstruction, disorder or problems? Yes No

M5 Any comments:

3 males smoking blocking door - advised will improve this - Mr Smallman assured me he would stop them in future

N. General Safety:

N1 Do staff wear uniform or wear ID badges? Management: Yes No
Bar staff: Yes No

Give details:

N2 Describe clientele in general (age, crowded, atmosphere, drunkenness):

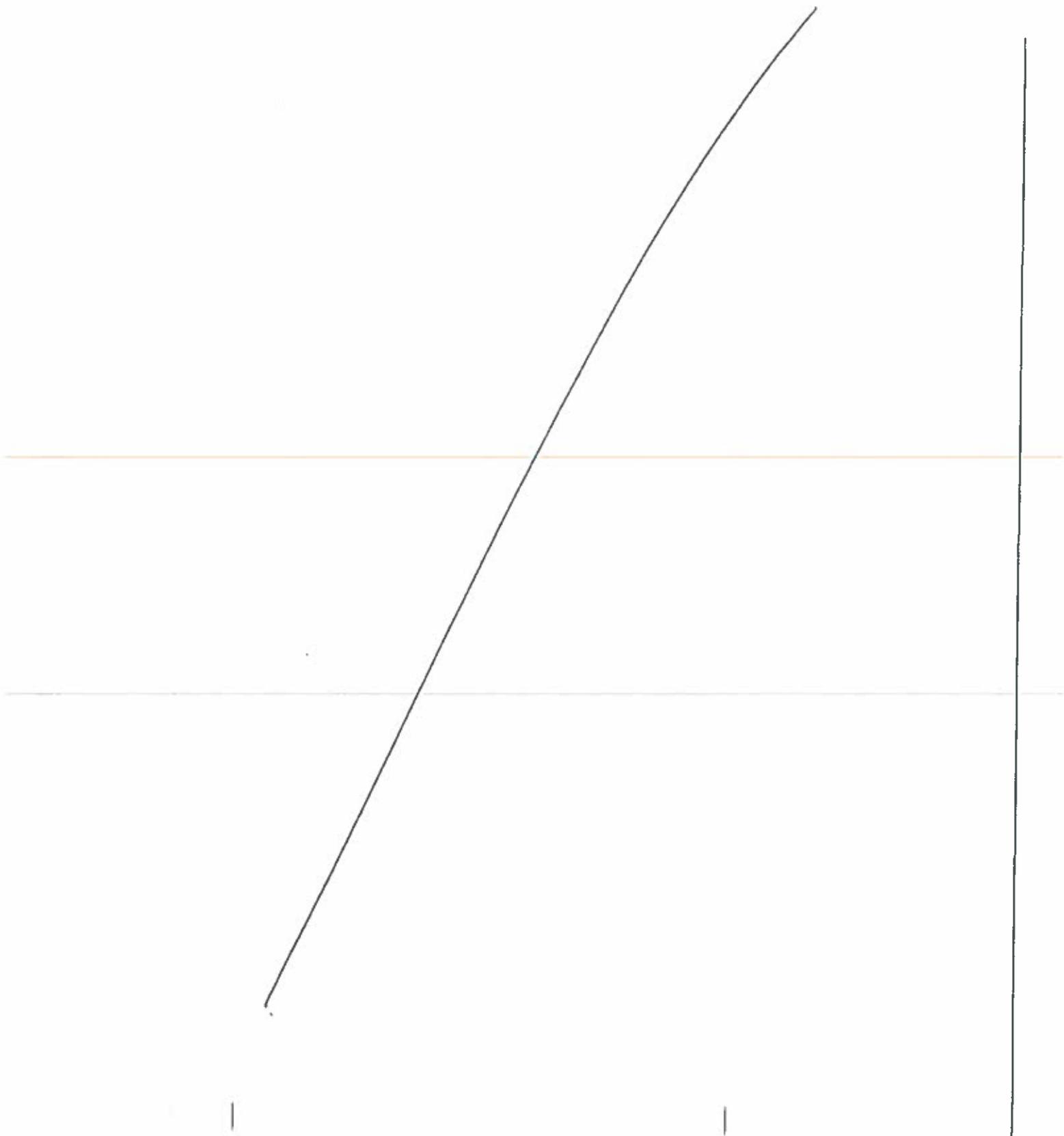
*aged - all about 40+ males in pub when we entered
Some perceived in drink but not excessive*

N3 Does premises have secure bottle bins inside of premises? Yes No

Give details:

N4 Does premises have secure bottle bins outside of premises? Yes No

Give details:



N. General Safety - Continued:

N5 Is one member of staff present trained in first aid?

Give details: ~~XXXXXX~~ was but unsure of current.

Cindy maybe - checked + not

N6 What first aid facilities does the premises have?

Give details: Unaware of first aid kit.
will ensure one is put behind bar.

N7 Any crime prevention posters displayed?

Give details: Yes.

N8 Does the premises have any of the following:

- Roving security? Yes No
Crime prevention beer mats? Yes No
Customer lockers? Yes No
Staff lockers? Yes No

Other (please specify):

O. Facilities:

O1 Is there any provision for food or is a menu available? Yes No

O2 Where is the kitchen situated?

O3 Is there a designated eating area? Yes No

O4 Was anyone seen eating? Yes No

O5 Were fire exits checked? Yes No

O6 Is there a cloakroom? Yes No

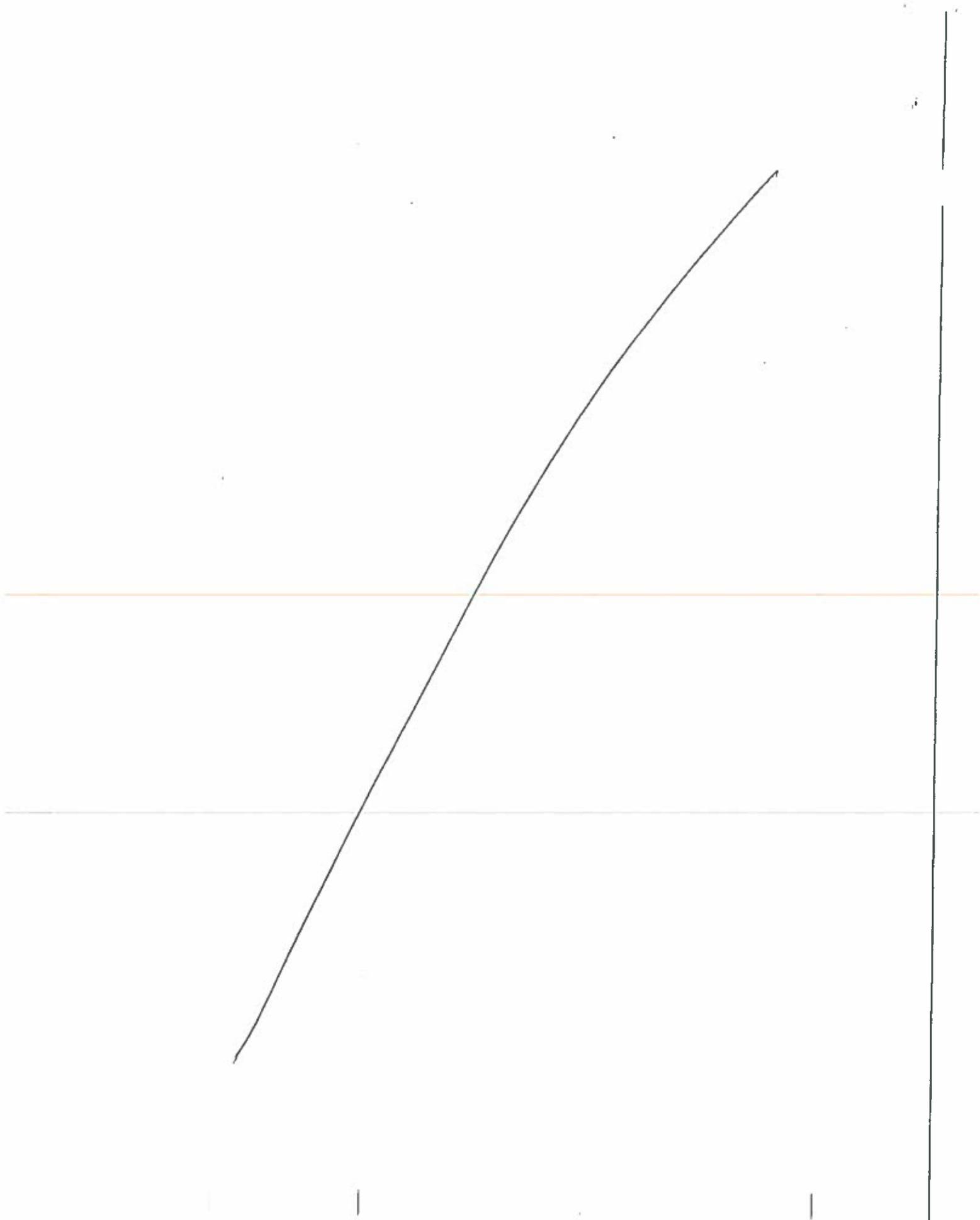
O7 Toilets: Male Checked? Yes No

Female Checked? Yes No

Unisex Checked? Yes No

O8 Toilet attendant? Yes No

O9 Any comments:



P. General:

P1 Any other comments (evidenced):

Both licence holders present

~~██████████~~ just finished work is builder
and drinking beer upstairs

Cindy Gaffney works in school + P/licence holder
on site when arrived

~~██████████~~ P/licence

Wandsworth Council licence seen - issued 27/2/06.

address updated
recently.

Premises licence 762 seen in full on request.

Cindy Gaffney advised her change of address

details advised ^{to} Tolby Council - awaiting re-issue of
personal licence.

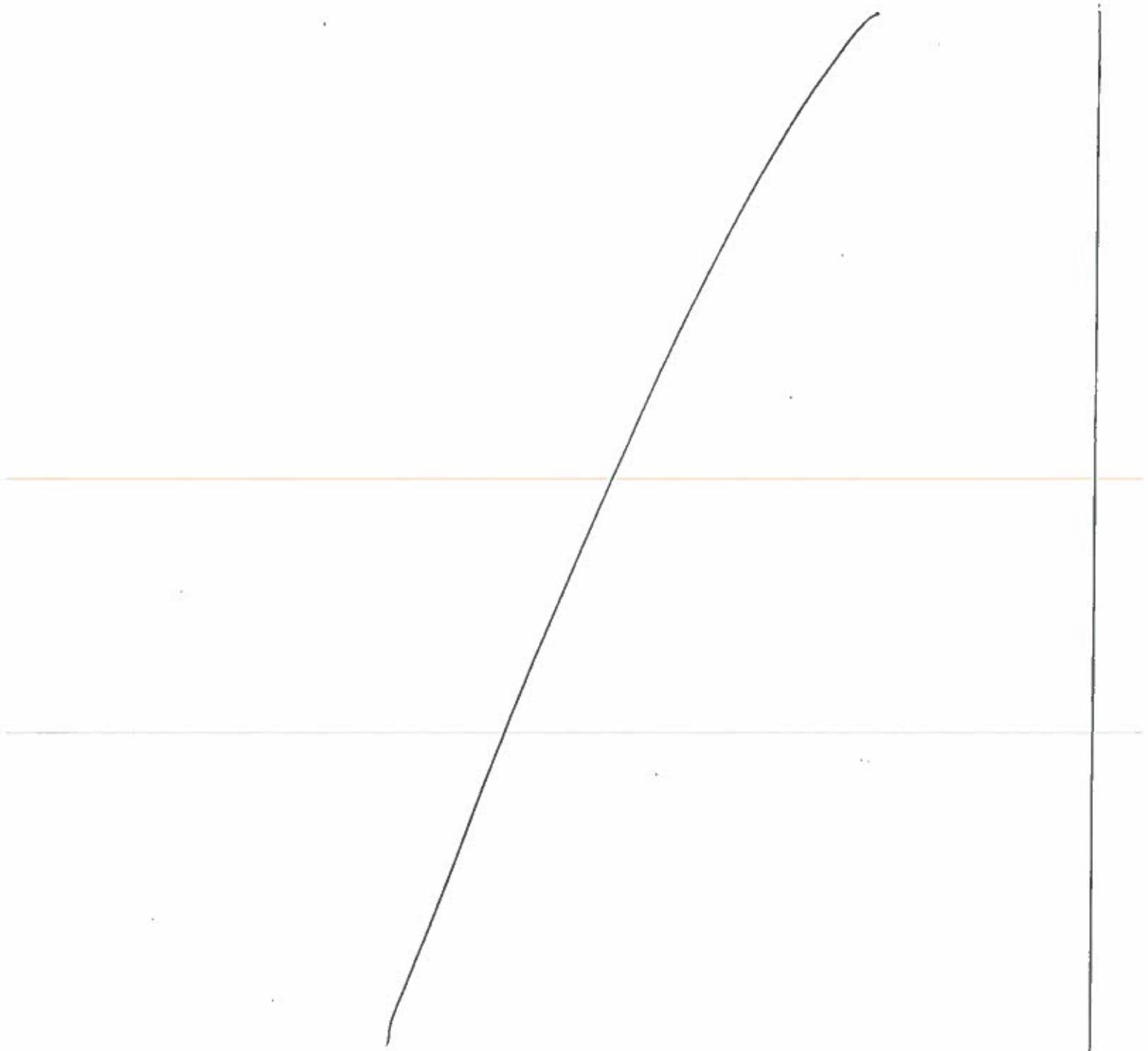
Signature of DPS / Licensee / Responsible Person:



Signature of officer completing form:



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Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 22/12/15 Time: 1526
OIS Ref.: 471 22/12/2015	Crime No.:
Name of premises (where applicable): THE WHITE HEART	
Address: TEMPERENCE STREET TORQUAY	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Name of DPS (or person in charge if no DPS): REDACTED	
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive <input type="checkbox"/> Other:	
POLICE WERE CALLED TO A REPORT OF 4-5 PERSONS FIGHTING INSIDE THE PUB. THE CALL WAS MADE BY THE BARMAN REDACTED . ON POLICE ARRIVAL A MALE REDACTED WAS LYING ON THE GROUND OUTSIDE THE PUB HAVING SOME SORT OF SEIZURE. A SECOND MALE WITH FACIAL INJURIES CAME OUT OF THE PUB AND WAS VERBALLY ABUSIVE AND AGGRESSIVE TO OFFICERS AND SO WAS ARRESTED (SO FAR REFUSING DETAILS). OFFICERS DESCRIBE PEOPLE FALLING OUT OF THE PUB DOOR AND REPORT THAT EVERYONE INSIDE IS VERY DRUNK.	
ON MY ARRIVAL I WENT INTO THE PUB AND ONLY 7-8 PATRONS REMAINED INSIDE. THE ONLY MEMBER OF STAFF PRESENT WAS THE BARMAN REDACTED WHO HAD CALLED THE POLICE. I ASKED HIM WHERE THE DPS WAS AND HE TOLD ME CTD.....	
Submitted by: Name: HAWORTH	Force No.: 1463
Signed: PC 1463 HAWORTH	Date: 22/12/15 Time: 1655
Officers present at inspection:	
1463 3993 658 5378	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? Yes No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers? Yes No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? Yes No
2. Any public order inside / outside premises? Yes No
3. Any evidence of drugs found inside / outside premises? Yes No
4. Any drinks promotions in operation at time of visit? Yes No
5. Any evidence of excessive drunkenness? Yes No

Public Safety:

1. CCTV on premises? Yes No
Incident captured? Yes No
Image quality? Good Poor Other:
Working at time of visit? Yes No
Staff able to download? Yes No
2. Door staff on duty? Yes No If Yes, number:
SIA licensed? Yes No
Licence displayed? Yes No
3. Do the premises look overcrowded? Yes No
4. Method of checking the customer numbers: NONE
5. Radio system in use? Yes No
6. Tables / glasses kept tidy? Yes No
7. Any smoking inside premises? Yes No

Public Nuisance:

1. Any noise or nuisance outside of premises? Yes No
2. Any smokers standing outside of premises? Yes No
3. Any excessive litter / debris outside of premises? Yes No

Protection of Children:

1. Any underage offences detected on the premises? Yes No
2. What proof of age policy is operated in the premises? CHALLENGE 21
3. How is this publicised? POSTERS
4. Do staff appear trained in proof of age? Yes No

Any other information:

CTD.... "HE'S GONE TO TAKE HIS SON SOMEWHERE" 5 MINUTES LATER [REDACTED]
[REDACTED] ARRIVED AT THE PUB AND IDENTIFIED HIMSELF AS DPS. I ASKED HIM TO PRODUCE THE PREMISES LICENCE BUT HE COULD NOT. HE TOLD ME THAT IT WAS LOCKED IN THE LANDLORD'S QUARTERS AND THAT HE WAS AWAY FOR CHRISTMAS. I ASKED IF HE HAD A PERSONAL LICENCE AND HE TOLD ME THAT HE DID, FROM BOW STREET COUNCIL. I ASKED HIM TO PRODUCE IT BUT HE COULD NOT. HE TOLD ME THAT HE WAS NAMED AS DPS ON THE PREMISES LICENCE. I CHECKED AND FOUND THAT HE WAS NOT AND THE DPS WAS [REDACTED]. I ASKED [REDACTED] AGAIN IF HE HAD A PERSONAL LICENCE AND HE ADMITTED THAT HE DID NOT. I ASKED HIM WHO HAD ASKED HIM TO RUN THE PUB IE WHO WAS AUTHORISING THE SALE OF ALCOHOL - HE REPLIED "CINDY" I INFORMED HIM THAT THE DPS WAS NOT NAMED CINDY AND NOR WAS THE OWNER. I SUGGESTED TO HIM THAT HE OUGHT TO CLOSE THE PUB AS IT APPEARED TO ME THAT NOBODY WAS ABLE TO ACT IN PLACE OF THE DPS - [REDACTED] THEN CLOSED THE PUB.

SMART Julie 50403

From: SMART Julie 50403
Sent: 23 December 2015 13:45
To: mandy.guy@torbay.gcsx.gov.uk
Subject: WHITE HART INN, TEMPERANCE STREET, TORQUAY

Mandy

There was an incident at the above premises at 1526 hrs on Tuesday 22 December 2015 whereby a male and female within the premises started arguing and the female drew other customers into the argument who then started having a go at the male. Two customers were asked to leave and became aggressive and one male went outside and had an epileptic fit (apparently he has a history of this). The barman [REDACTED] contacted police who arrived to find one male having a fit outside and several other customers came out and were verbally abusive and aggressive to officers. One of these males was arrested. Officers describe people falling out of the premises and report that everyone inside was drunk.

When police entered there were 7-8 people inside, together with the barman. There was some confusion as to who was DPS, and I believe officers rang your department to establish who this is. One member of staff at the premises told the police that it was him and that he had Personal Licence, which he couldn't produce, and neither could he produce the Premises Licence.

About an hour after this incident, there was an incident at Ryan's Bar where a male was refused service as he was considered too drunk. This male started lashing out at customers and was restrained on the floor by [REDACTED] and an off duty door steward. It transpired that this male was a customer at the White Hart who left on police arrival and immediately went to Ryans Bar.

I was contacted at home and gave advice to the officer who rang me to seek voluntary closure if they were concerned that there was going to be imminent disorder, before considering Section 76 of the Anti-Social Behaviour, Crime and Policing Act 2014, but to ring me back if there were any further problems. I didn't hear back from the police, but I did receive a telephone call from Mr Edwin Pope of Admiral Taverns, the Premises Licence Holders, who advised me that the premises had closed at the request of the police. Mr Pope advised me that the DPS, [REDACTED], was on holiday in Mexico and due back on 29/12/15. I advised Mr Pope that I intended to visit the premises at 11.00 am this morning to meet with staff, and Mr Pope arranged this with the staff.

I rang you this morning to see if you wanted to come, but unfortunately you were not working so I discussed with Caz but she had a lot on and your department was short staffed.

Myself and Sgt Mike Norsworthy attended the premises at 11.15 am and met with Mr [REDACTED] and Mr [REDACTED]. They gave their account of the incident and it corroborated with what I had been advised and the detail contained with the L10. I asked what training they had been given and they said cashing up, fire safety, and who they could sell alcohol to. They both confirmed that they have received no recognised training on the Licensing Act, although Mr [REDACTED] said that he had been a licensee under the old Licensing Act.

Due to my concerns that Mr [REDACTED] is always on holiday when I visit, I asked how often he is at the premises and they stated unless he is abroad, which he does a couple of times a year, he is nearly always there.

We discussed the importance of monitoring levels of drunkenness, the importance of contacting police at the onset of any issues (which it appears they had done on this occasion) and the need to produce the Premises Licence when requested by the police.

We also discussed the fact that the premises has a TEN for Christmas Eve until 2.00 am on Christmas Day and I pointed out that if there is excessive drunkenness and an incident at 1530 on a Tuesday afternoon, they need to be

very careful on this night. Mr ████████ told us that they have now decided they will only stay open until midnight or 12.30 am on Christmas Day.

It has since been established that both members of staff have signed a document which states they are entitled to sell authority on behalf of the DPS, but neither actually has a Personal Licence. This morning the staff were able to produce the Premises Licence, having found it located under the till drawer.

Myself and Sgt Norsworthy came away from the premises satisfied with the discussions we had and we consider that staff had dealt with this situation as best they could, but the aggravating factor is drunkenness which needs improvement.

I have submitted a Briefing Item and the premises will be monitored over the Christmas and New Year period.

I shall be arranging a meeting with the DPS, ████████, when I return to work after the New Year and will invite you to attend that.

Regards

Julie Smart
Police Licensing Officer
01803 218900
07921 933974

Please note that I do not work on Fridays.

File No.:	Computer URN:	Minute No.:
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To be completed for any incident or for information on any licensed premises. This form to be submitted to the Licensing Unit as soon as possible. Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Name of premises: Hop n Grapes	
Address: Lower Union Lane, Torquay	
Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 29/04/16 Time: 23:00
OIS Ref.: n/a	Crime No.: CR/027632/16
Brief summary / action taken (if not recorded elsewhere):	
<p>Call came over the nitenet requesting immediate assistance at the Hop N Grapes on Lower Union Lane, Torquay as they had two males at the premises who had become aggressive and had to be restrained on the floor in the street by door staff.</p> <p>Officers attended door staff had two males detained on the floor both males were verbally aggresssive one male known to officers as ██████████ was aggressive and spat at officers and was arrested for drunk and disorderly the other male known as ██████████ was verbally aggressive but calmed down and received a section 35 from the area.</p> <p>█████████ advised that they had previously been drinking in the white heart next to McDonalds and had tried to get in the Hop N Grapes when door staff had ejected them using excessive force and one of the door staff alledgely punched him in the back of the head, which is when things kicked off.</p> <p>Door staff from the Hop N Grapes advised that the two males in question had approached their premises they were refused entry due to their intoxicated state and as they were refused they automatically became aggressive towards staff, there was an altercation which led to the call being made for help and the males being detained by staff.</p>	
Both males were clearly intoxicated and should not have been allowed entry to any other premises, they had got in to their intoxicated state whilst drinking in the White Hart and then moved on to the Hop N Grapes.	
Submitted by: Name: Daniel Gouldthorpe	Force No.: 11697
Signed: D GOULDTHORPE	Date: 30/04/16 Time: 20:30
Action taken by Licensing Unit:	
Licensing officer:	
Forwarded to Daily Tasking:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Officers present at inspection:			
Administration:			
1. Designated Premises Supervisor (DPS) on the premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS):			
<input type="checkbox"/> Helpful	<input type="checkbox"/> Unhelpful	<input type="checkbox"/> Obstructive	<input type="checkbox"/> Other:
2. Premises Licence (summary displayed)? (It should be displayed in the public area)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Premises Licence (complete) produced to officers? (A constable can request to see full licence)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Crime and Disorder:			
1. Any violence inside / outside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. Any public order inside / outside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Any evidence of drugs found inside / outside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
4. Any drinks promotions in operation at time of visit?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
5. Any evidence of excessive drunkenness?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Public Safety:			
1. CCTV on premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Working at time of visit? <input type="checkbox"/> Yes <input type="checkbox"/> No
Incident captured?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Staff able to download? <input type="checkbox"/> Yes <input type="checkbox"/> No
Image quality?	<input type="checkbox"/> Good <input type="checkbox"/> Poor <input type="checkbox"/> Other:		
2. Door staff on duty?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, number:
SIA licensed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Licence displayed? <input type="checkbox"/> Yes <input type="checkbox"/> No
3. Do the premises look overcrowded?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
4. Method of checking the customer numbers:			
5. Radio system in use?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
6. Tables / glasses kept tidy?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
7. Any smoking inside premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Public Nuisance:			
1. Any noise or nuisance outside of premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. Any smokers standing outside of premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Any excessive litter / debris outside of premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Protection of Children:			
1. Any underage offences detected on the premises?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. What proof of age policy is operated in the premises?			
3. How is this publicised?			
4. Do staff appear trained in proof of age?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Admiral Taverns Limited
Milton Gate
60 Chiswell Street
LONDON
EC1Y 4AG

Licensing Department East
Devon and Cornwall Constabulary
Force Headquarters
EXETER
EX2 7HQ

Telephone: 01803 218900

18 May 2016

Dear Sir/Madam

White Hart Inn, 48 Temperance Street, Torquay, Devon, TQ2 5PU

I write to you in your capacity of Premises Licence Holder of the above named premises, which has the benefit of Premises Licence PL0762 issued by Torbay Council.

I have been advised that at approximately 2300 hrs on Friday 29 April 2016 an incident occurred outside the Hop n Grapes Public House, a short distance from your premises. This incident involved two males who were refused entry to the Hop n Grapes by the door staff due to their intoxicated state. The males then became aggressive and the police were requested. On the attendance of my officers both males were verbally aggressive and one spat at an officer. This male was arrested for being drunk and disorderly. The other male was initially verbally aggressive but eventually calmed down and he was issued with a S35 Dispersal Notice. On questioning both of these males, they stated that they had been drinking in the White Hart Inn immediately prior to attending the Hop n Grapes.

In light of the above, I would take this opportunity to remind you that it is an offence under Section 141 of the Licensing Act 2003 to sell alcohol to a person who is drunk and I request that you and your staff ensure that any individuals who appear drunk are refused service and ejected from your premises at the earliest opportunity.

In addition I would draw your attention to the attached letter from my Police Licensing Officer to your DPS, [REDACTED], concerning the setting up of a Facebook Group in order to pass information to other licensed premises regarding persons refused entry or involved in incidents. I would be grateful if you could give this matter further

consideration.

As Premises Licence Holder I would remind you that it is your responsibility to ensure that your premises are run in accordance with the conditions on your Premises Licence, in a manner that promotes the licensing objectives and within the confines of the law at all times.

A copy of this letter has been forwarded to the Licensing Department of Torbay Council for their information.

Should you wish to discuss the matter further, please do not hesitate to contact Mrs Smart.

Yours faithfully



Superintendent M Lawler
Territorial Policing & Partnership Dept
Devon and Cornwall Police

~~XXXXXXXXXX~~
The White Hart Inn
48 Temperance Street
TORQUAY
Devon
TQ2 5PU

Licensing Department East
Devon and Cornwall Constabulary
Force Headquarters
EXETER
EX2 7HQ

Telephone: 01803 218900

18 May 2016

Dear Sir

White Hart Inn, 48 Temperance Street, Torquay, Devon, TQ2 5PU

I write to you in your capacity of Designated Premises Supervisor of the above named premises, which has the benefit of Premises Licence PL0762 issued by Torbay Council.

I have been advised that at approximately 2300 hrs on Friday 29 April 2016 an incident occurred outside the Hop n Grapes Public House, a short distance from your premises. This incident involved two males who were refused entry to the Hop n Grapes by the door staff due to their intoxicated state. The males then became aggressive and the police were requested. On the attendance of my officers both males were verbally aggressive and one spat at an officer. This male was arrested for being drunk and disorderly. The other male was initially verbally aggressive but eventually calmed down and he was issued with a S35 Dispersal Notice. On questioning both of these males, they stated that they had been drinking in the White Hart Inn immediately prior to attending the Hop n Grapes.

In light of the above, I would take this opportunity to remind you that it is an offence under Section 141 of the Licensing Act 2003 to sell alcohol to a person who is drunk and I request that you and your staff ensure that any individuals who appear drunk are refused service and ejected from your premises at the earliest opportunity.

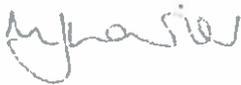
In addition I would draw your attention to the attached letter from my Police Licensing Officer to you concerning the setting up of a Facebook Group in order to pass information to other licensed premises regarding persons refused entry or involved in incidents. I would be grateful if you could give this matter further consideration.

As Designated Premises Supervisor I would remind you that it is your responsibility to ensure that your premises are run in accordance with the conditions on your Premises Licence, in a manner that promotes the licensing objectives and within the confines of the law at all times.

A copy of this letter has been forwarded to the Licensing Department of Torbay Council for their information.

Should you wish to discuss the matter further, please do not hesitate to contact Mrs Smart.

Yours faithfully



Superintendent M Lawler
Territorial Policing & Partnership Dept
Devon and Cornwall Police



Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input type="checkbox"/> Incident <input type="checkbox"/> Other Email	Date: 29/06/16 Time: 1237
OIS Ref.:	Crime No.:
Name of premises (where applicable): The White Hart Inn	
Address: Lower Union Lane Torquay	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS):	
<input type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive Other:	
Following email received from staff at Registered Childrens Home:	
MM called myself yesterday and asked for a rucksack to be collected from White Hart Inn (pub located at the side of McDonalds in Torquay town centre) I asked why his bag was there and he stated that a friend's father owns the pub and they are allowed to drink in there.	
MM refers to a 16 year old male and his friends are between 15-17	
Submitted by: Name: Martel Fenton	Force No.: 30621
Signed:	Date: 29/06/16 Time: 1254
Officers present at inspection:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? Yes No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers? Yes No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? Yes No
2. Any public order inside / outside premises? Yes No
3. Any evidence of drugs found inside / outside premises? Yes No
4. Any drinks promotions in operation at time of visit? Yes No
5. Any evidence of excessive drunkenness? Yes No

Public Safety:

1. CCTV on premises? Yes No
Incident captured? Yes No
Image quality? Good Poor Other:
Working at time of visit? Yes No
Staff able to download? Yes No
2. Door staff on duty? Yes No If Yes, number:
SIA licensed? Yes No
Licence displayed? Yes No
3. Do the premises look overcrowded? Yes No
4. Method of checking the customer numbers:
5. Radio system in use? Yes No
6. Tables / glasses kept tidy? Yes No
7. Any smoking inside premises? Yes No

Public Nuisance:

1. Any noise or nuisance outside of premises? Yes No
2. Any smokers standing outside of premises? Yes No
3. Any excessive litter / debris outside of premises? Yes No

Protection of Children:

1. Any underage offences detected on the premises? Yes No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? Yes No

Any other information:

SharePoint

Newsfeed OneDrive Sites

SMART Julie 50403 ▾



Force Licensing Team > Licensing Items - 2016 > White Hart Torquay

Item Type	Other
Prem Name	White Hart Torquay
Date Rec'd	13/09/2016
Date Due	
Event Start Date	10/09/2016 01:00
Event End Date	
Submitting Officer	SMART Julie 50403
Applicant Surname	
Applicant First Name	
Proposed DPS Surname	
Proposed DPS First Name	
Prem Street	Temperance Street
Prem District	
Prem Town	Torquay
Prem County	Devon
Prem Postcode	
Premises risk rating	Low
Hub Location	EAST - Exeter
Logic outcome	Fail
Licensing Office	Torbay
Allocated To	Julie SMART

Item Report Summary Info received that people were seen coming and going from premises until after 1.00 am on morning of Saturday 10 September 2016. No TEN in place, Premises Licence indicates premises should be closed at 0030 hrs.

Comments 1430 hrs 01/11/16 meeting at premises with Edwin Pope (Admiral Taverns), ~~██████████~~, Cindy Gaffney (DPS's partner), Sgt Norsworthy, myself and Mandy Guy. Discussed this matter.

Re 24th September Cindy said that this was her birthday. Her and ~~██████~~ went out for a meal and when they got back to the White Hart her family had decorated the pub and put on a surprise party for her. She said that at closing time all customers left and it was just her friends and family left and no money changed hands for alcohol. Advised that in future for such events they should let me know the date and times, approx numbers attending etc. She said on this occasion

she wouldn't have been able to let me know as she wasn't aware. I advised them to send me a text message with the details that I could follow up when next on duty. Re other occasions when they want to go later, advice was given re the use of TEN's. Discussed variation to licence but I explained that the premises are within the CIA and once they wanted to sell alcohol after midnight, we would seek conditions such as door stewards etc.
 Re 10/9, ██████████ said that he wasn't aware of anything happening after hours but it was a karaoke night.
 Edwin has sent me a copy of notes he made at the meeting, now attached.
 No further action required.

Visit tasked NO
 LA Time Taken
 LO Time Taken 190
 Item Briefed
 Representation/Objection No
 Hearing No
 Status COMPLETE

Attachments
 White Hart Email from ██████████ re after hours 240916 .msg
 WHITE HART INN CCTV REQUEST EMAIL .msg
 White Hart Inn Email from ██████████ on 240916 re further after hours drinking .msg
 White Hart Inn Email re people leaving after closing time .msg
 White Hart re After hours drinking meeting 011116 .msg
 WHITE HART TORQUAY EMAIL FROM MIKE
 AUTHORISING CCTV REQUEST .msg

Content Type: Item

Created at 15/09/2016 09:33 by SMART Julie 50403

Last modified at 02/11/2016 09:54 by SMART Julie 50403

Close



Alcohol / Licensing Information Form

File No.:	Computer URN:	Minute No.:
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- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 18/09/2016 Time: 19.45
OIS Ref.:	Crime No.:
Name of premises (where applicable): THE WHITE HART INN,	
Address: TEMPERANCE STREET, TORQUAY	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS):	
<input type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive Other:	
After dealing with a domestic case, an arrest attempt was made on [REDACTED]. He was located inside The White Hart Inn. When officers arrived, there were four males outside of the pub on the road smoking and with their drinks in glasses. Officers entered the pub to locate [REDACTED], at which point an intoxicated male became involved with the arrest attempt. He was asked to calm down and move away as he was not involved and didn't need to be. As officers left The White Hart Inn, the intoxicated male followed outside and continued raising his anger level towards officers.	
Submitted by: Name: A.WOODMORE	Force No.: 75434
Signed: A. WOODMORE	Date: 18/09/2016 Time: 23.39
Officers present at inspection:	
PC 15272 RADMORE	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? Yes No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers? Yes No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? Yes No
2. Any public order inside / outside premises? Yes No
3. Any evidence of drugs found inside / outside premises? Yes No
4. Any drinks promotions in operation at time of visit? Yes No
5. Any evidence of excessive drunkenness? Yes No

Public Safety:

1. CCTV on premises? Yes No
 Incident captured? Yes No
 Image quality? Good Poor Other:
 Working at time of visit? Yes No
 Staff able to download? Yes No
2. Door staff on duty? Yes No If Yes, number:
 SIA licensed? Yes No
 Licence displayed? Yes No
3. Do the premises look overcrowded? Yes No
4. Method of checking the customer numbers:
5. Radio system in use? Yes No
6. Tables / glasses kept tidy? Yes No
7. Any smoking inside premises? Yes No

Public Nuisance:

1. Any noise or nuisance outside of premises? Yes No
2. Any smokers standing outside of premises? Yes No
3. Any excessive litter / debris outside of premises? Yes No

Protection of Children:

1. Any underage offences detected on the premises? Yes No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? Yes No

Any other information:

Discussion Notes



Pub: White Hart, Torquay -- [40023801] -- Agreement No: 3015431 -- Customer No: 40T002458

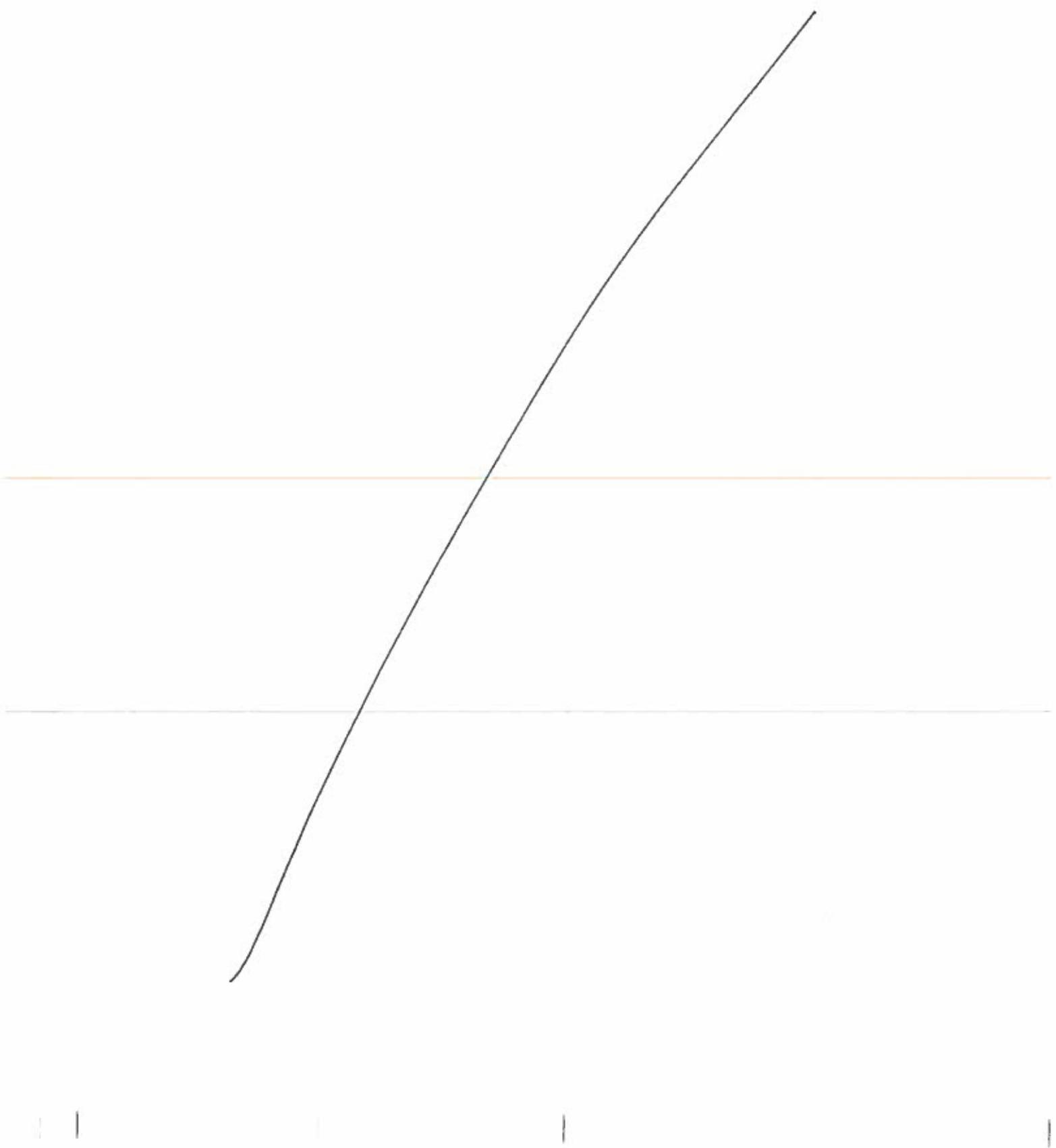
Attendees/ Recipients			
Type	Name	Main Participant	Present at Meeting
Tenant	Mr. [REDACTED]	Yes	Yes
Other	Mrs. Julie Smart		Yes
Admiral	edwinpope		Yes
Admiral	Licensing		Yes

Type, Location and Date	
Date Held:	01/11/2016
Meeting Location:	Pub
Meeting Type:	Tenant
Next Meeting Date:	Not Set

Standard Inspection Items			
Cellar	Outside Areas	Accommodation	Line Cleaning
No	No	No	No

Discussion Items		
Discussion Note	Category	Responsibility
Licensing meeting with [REDACTED], Cindy Drury, Julie Smart, Mandy Guy(Council Licensing) Mike Norsworthy (Licensing Sergeant) and Edwin Pope Ref Late night Alcohol Consumption at The White Hart, Torquay. 10th Sept - Late night drinking until 0130hrs - Karaoke night 24th Sept - Late night drinking until 0153hrs - Cindy Drury birthday party. No proof that licensable activities were being undertaken. CCTV would have been provided by PS and CD had there been a request within 31 days. Question has been asked about extending the license by half an hour, however this was decided to be too onerous as The White Hart sits within a Community Impact Area and the conditions would have been too hard to comply with. Police report about drinking outside during an arrest with drinks in glassware - CD and PS are adamant that they do not allow this. Incident report book not in evidence EP to arrange for book to be sent. Rubbish at the side of the property - bins have been provided by the Tor2 (refuse disposal) but they were stolen. CD and PS to get new bins, they have been told that they will be replaced.	Other	Admiral/Tenant
Follow up Notes	Completed Date	

If you do not agree with the content of this communication then please contact us at your earliest opportunity but within 7 days of receipt. The support discussed today is subject to Regional Operations Director approval. We will confirm in writing once this has been formally approved.





Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 09062018 Time: 1921
OIS Ref.: 801 09062018	Crime No.: CR/050547/18
Name of premises (where applicable): THE WHITE HART	
Address: TEMPERANCE ST, TORQUAY	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS): XXXXXXXXXX	
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive <input type="checkbox"/> Other:	
Licencee Cindy GAFFNEY called police using a Police alarm. CCTV 900 informed that two males were fighting in the premises and outside albiet it appeared that one male was much more at fault than the other. The male victim was given a section 35 to leave the area. The WHITE HART have banned him for one week. The WHITE HART is his local pub and he plays for their pool team.	
Submitted by: Name: K NICHOLSON	Force No.: 16862
Signed: K NICHOLSON	Date: 29/03/2018 Time: 0930
Officers present at inspection:	
PC 7297 CAYLESS	
SC	
PS MILES	
PC 5259 LEE	
PC 7336 BRAZNELL	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)?
(It should be displayed in the public area) Yes No
2. Premises Licence (complete) produced to officers?
(A constable can request to see full licence) Yes No

Crime and Disorder:

1. Any violence inside / outside premises? Yes No
2. Any public order inside / outside premises? Yes No
3. Any evidence of drugs found inside / outside premises? Yes No
4. Any drinks promotions in operation at time of visit? Yes No
5. Any evidence of excessive drunkenness? Yes No

Public Safety:

1. CCTV on premises? Yes No
Incident captured? Yes No
Image quality? Good Poor Other:
Working at time of visit? Yes No
Staff able to download? Yes No
2. Door staff on duty? Yes No If Yes, number:
SIA licensed? Yes No
Licence displayed? Yes No
3. Do the premises look overcrowded? Yes No
4. Method of checking the customer numbers:
5. Radio system in use? Yes No
6. Tables / glasses kept tidy? Yes No
7. Any smoking inside premises? Yes No

Public Nuisance:

1. Any noise or nuisance outside of premises? Yes No
2. Any smokers standing outside of premises? Yes No
3. Any excessive litter / debris outside of premises? Yes No

Protection of Children:

1. Any underage offences detected on the premises? Yes No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? Yes No

Any other information:

suggest staff are trained in downloading CCTV

SMART Julie 50403

From: SMART Julie 50403
Sent: 02 January 2019 14:02
To: MOORE Antony 13288
Subject: RE: The White Hart

Hi Ant

I've checked the White Hart licence and they can stay open all night on New Year's Eve. However, as this female was extremely drunk I will be having a word with them regarding monitoring levels of drunkenness.

Thanks
Julie

From: MOORE Antony 13288
Sent: 01 January 2019 21:40
To: SMART Julie 50403 <Julie.SMART@devonandcornwall.pnn.police.uk>
Subject: The White Hart

Julie

I had cause to attend the White Hart at about 0245 hrs 01/01/19 as an extremely drunk female had made a 999 call stating that she wanted her coat back before she threatened to throw herself off the multi storey car park. The front doors to the White Hart were shut closed and they seemed as though they were having a lock in. The landlady eventually was in drink and there were about 10 – 15 persons inside. The landlady explained that she had closed the doors due to the drunk female and she had a late license so there were no issues. I just wanted to check this was the case?

I have body worn footage if required?

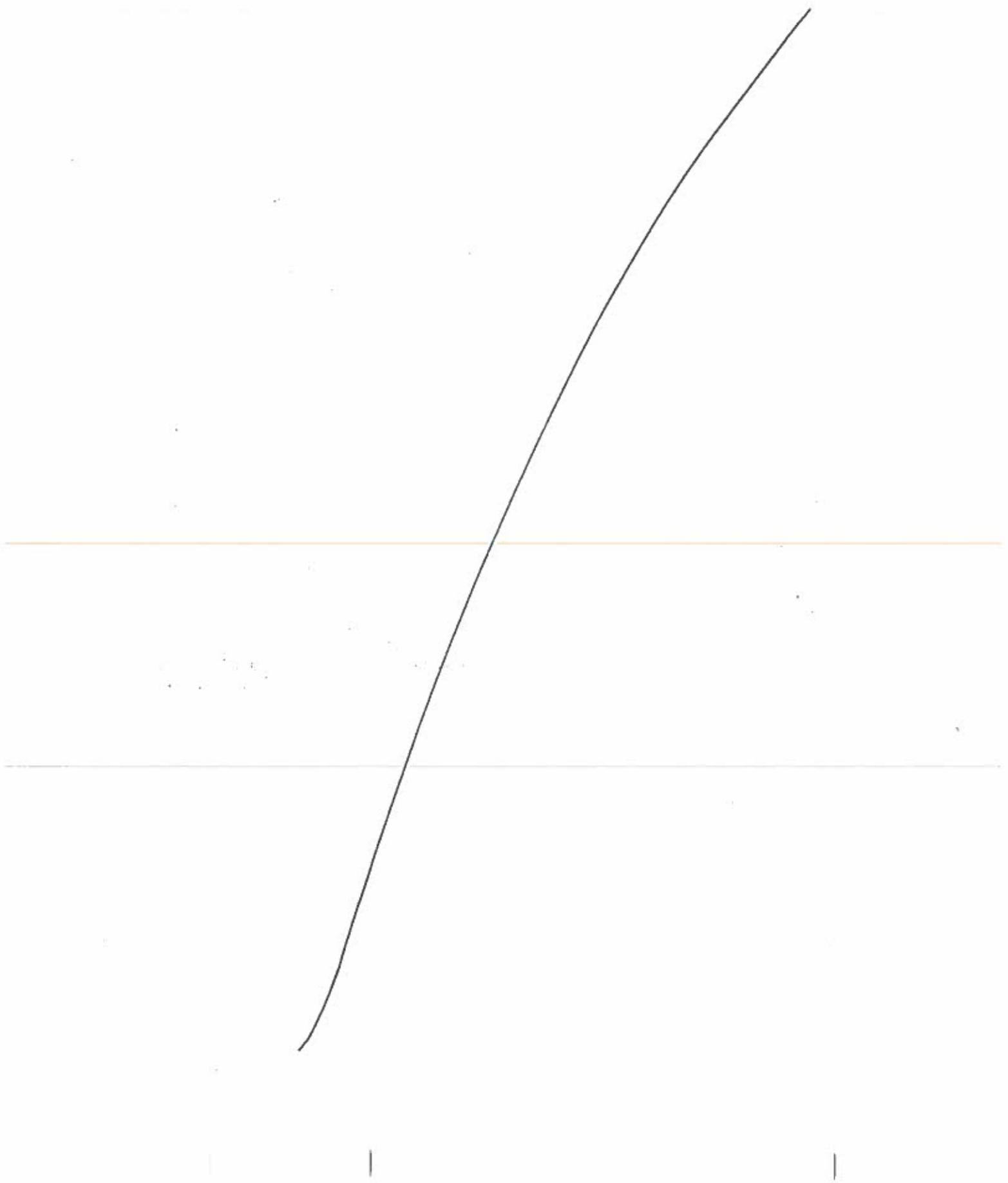
Thanks

Ant



Devon & Cornwall Police

PC 3288 Antony Moore
Neighbourhood Beat Manager
Mobile 07734769208
Twitter - [Town Centre Police \(@TorquayNHT\)](#) on Twitter
Non emergency enquiry ... 101@dc.police.uk



Document is Restricted

Memorandum

To: Licensing Team	From :	Safeguarding and Reviewing Service
c.c.	Contact :	Faye McNiven
c.c.	Ext :	208687
c.c.	My Ref :	FM
For the attention of: Licensing	Your Ref :	
	Date :	29 July 2019

Subject: Application for Review of Premises Licence– Licensing Act 2003

Premises Name and Address: White Hart Inn, 48 Temperance Street, Torquay, TQ2 5PU

- a) I have no comments to make on the above application
- b) The application does not meet the following licensing objectives:
- i) Prevention of crime and disorder
 - ii) Protection of children from harm
 - iii) Public safety
 - iv) Prevention of nuisance

because:- (please list those aspects of the application or variation that give you reason for concern and why you have these concerns).

We are concerned about the recent violent incidents that have taken place on the premises and also the lack of conditions on the licence in relation to protection of children from harm. Therefore Children's Services would like the following specific conditions added to the licence:

- The premises shall operate a challenge 25 policy, whereby any individual who appears under the age of 25 shall be required to provide an approved form of photographic identification as outlined in Torbay Council Licensing Statement of Principles.
- Challenge 25 posters shall be displayed in the premises.
- Children under the age of 16 years will be accompanied by a responsible adult at all times.
- Under 18's will not be allowed entry to the premises after 2100 hours and any under 18's will be asked to leave unless consuming a table meal.

Signed:

FH McNiven

Date: 29/07/19

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